Legislative Oversight Committee

South Carolina House of Representatives Post Office Box 11867 Columbia, South Carolina 29211

Telephone: (803) 212-6810 • Fax: (803) 212-6811



2016 Annual Restructuring Report Guidelines

PLEASE NOTE:

The information included in the agency's report will appear online for all legislators and the public to view.

Agency Name: Department of Public Safety

Date Report Submitted: January 11, 2016

Agency Head

First Name Leroy Last Name: Smith

Email Address: LeroySmith@scdps.gov

Phone Number: 803-896-7979

General Instructions

SUBMISSIONS	
What to submit?	Please submit this document in electronically only in both the original format (Excel) as well as in a PDF document. Save the document as "2016 - Agency ARR (<i>insert date agency submits report</i>)."
When to submit?	The deadline for submission is by the first day of session, January 12, 2016.
Where to submit?	Email all electronic copies to HCommLegOv@schouse.gov.

NOTE: If the agency enters its Name and the Date of Submission in the "Cover Page" tab, it should automatically populate at the top of each tab in this report.

WHERE INFORMATION WILL APPEAR	
Where will submissions appear?	The information included in the agency's report will appear online for all legislators and the public
	to view. On the South Carolina Statehouse Website it will appear on the Publications page as well
	as on the individual agency page, which can be accessed from the House Legislative Oversight Page.

QUESTIONS	
Who to contact?	House Legislative Oversight at 803-212-6810.

OTHER INFORMATION	OTHER INFORMATION			
	House Legislative Oversight			
Mailing	Post Office Box 11867			
Phone	803-212-6810			
Fax	803-212-6811			
Email	mail HCommLegOv@schouse.gov_			
Web	The agency may visit the South Carolina General Assembly Home Page			
	(http://www.scstatehouse.gov) and click on "Citizens' Interest" then click on "House Legislative			
	Oversight Committee Postings and Reports."			

This is the first chart in the report because the legal standards which apply to the agency should serve as the basis for the agency's mission, vision and strategic plan.

Agency Responding Department of Public Safety 1/11/2016	
Date of Submission	1/11/2016

Instructions: List all state and federal statutes, regulations and provisos that apply to the agency ("Laws") and a summary of the statutory requirement and/or authority granted in the particular Law listed. If the agency grouped Laws together last year, they can continue to do so this year. However, please be aware that when the agency goes under study, the House Legislative Oversight Committee will ask it to list each Law individually. The Committee makes this request so the agency can then analyze each of the Laws to determine which current Laws may need to be modified or eliminated, as well as any new Laws possibly needed, to allow the agency to be more effective and efficient or to ensure the Law matches current practices and systems. Included below is an example, with a partial list of Laws which apply to the Department of Juvenile Justice. Please delete the example information before submitting this chart in final form. NOTE: Responses are not limited to the number of rows below that have borders around them, please list all that are applicable.

	Statute, Regulation, or Proviso Number	State or Federal	Summary of Statutory Requirement and/or Authority Granted	Is the law a Statute, Proviso or Regulation?
1	Section 23-6-20	State	Establishes DPS as an agency, describes the divisions within the agency, and the functions, powers and duties of these divisions.	Statute
2	Section 23-6-30	State	The department shall have the following duties and powers: carry out highway and other related safety programs; engage in driver training and safety activities; enforce the traffic, motor vehicle, commercial vehicle, and related laws; enforce size, weight, and safety enforcement statutes relating to commercial motor vehicles; operate a comprehensive law enforcement personnel training program; receive and disburse funds and frants, including any donations, contributions, funds, grants, or gifts from private individuals, foundations, agencies, corporations, or the state or federal governments, for the purpose of carrying out the programs and objectives of the chapter	

3	Section 23-6-40	State	Established the appointment of the Director, sets the Director's duties to set policy, and empowers the Director to employ persons necessary to perform all responsibilities of the SCDPS.	Statute
4	Section 23-6-50	State	The agency will have an annual audit, be allowed to carry forward funds into the next fiscal year, and retain certain revenues to be used in the same manner.	Statute
5	Section 23-6-60	State	The purpose of the Illegal Immigration Enforcement Unit is to enforce immigration laws as authorized pursuant to federal laws and the laws of this State. The department shall develop an illegal immigration enforcement training program which the department shall offer to all local law enforcement agencies to assist any local law enforcement agency wishing to utilize the training program in the proper implementation, management, and enforcement of applicable immigration laws.	Statute
6	Section 23-6-90	State	Established the Bureau of Protective Services division to provide security at Governors Mansion Compound, Capitol Complex, Capitol Building, and other governmental facilities.	Statute
7	Section 23-6-100	State	Establishes the Highway Patrol and State Transport Police as divisions of DPS.	Statute
8	Section 23-6-110	State	Directs agency to continue to use existing uniforms until determined by the Director to be replaced.	Statute
9	Section 23-6-120	State	Directs agency to provide a surety bond for each officer.	Statute
10	Section 23-6-140	State	The patrol of the highways of the State and the enforcement of the laws of the State relative to highway traffic, traffic safety, and motor vehicles shall be the primary responsibility of the troopers and officers of the South Carolina Highway Patrol.	Statute
11	Section 23-6-145	State	An officer must have reasonable belief of violation of law to perform a traffic stop.	Statute
12	Section 23-6-150	State	A person apprehended by an officer upon a charge of violating any law will be served an official summons and may deposit bail with the officer.	Statute
13	Section 23-6-170	State	Promotion policy adoption.	Statute
14	Section 23-6-180	State	Permanent records of all Highway Patrolmen killed in the line of duty or die while actively employed will be permanent records.	Statute

15	Section 23-6-185	State	Requires State Transport Police to be funded from motor carrier registration	Statute
			fees.	
16	Section 23-6-187	State	Allows the department to charge a witness fee for troopers trained in Advanced	Statute
			Accident Investigation called to testify in civil matters.	
17	Section 23-6-190	State	Establishes and directs expenses for DPS Building Fund.	Statute
18	Section 23-6-191	State	The department may pay the cost of physical examinations for department	Statute
			personnel who are required to receive physical examinations prior to or after	
			receiving a law enforcement commission.	
19	Section 23-6-193	State	The department may collect, expend, retain, and carry forward all funds received	Statute
			from other state or federal agencies as reimbursement for expenditures incurred	
			when personnel and equipment are mobilized and expenses incurred due to an	
			emergency.	
20	Section 23-6-195	State	The department may provide meals to employees of the department who are	Statute
			not permitted to leave assigned duty stations and are required to work during	
			deployment, emergency simulation exercises, and when the Governor declares a	
			state of emergency.	
21	Section 23-6-210-	State	Establishes the authority to commission retired DPS law enforcement officers as	Statute
	240		constables. Rules for constables in regards to pay, weapons, identification cards,	
			uniforms, and/or benefits.	
22	Section 23-6-500-	State		Statute
	530		rules, outlines duties and authorizes members to receive per diem, mileage, and	
			subsistence provided for by law.	
23	Section 23-25-20	State	Establishes the SC Law Enforcement Officers Hall of Fame to memorialize law	Statute
2.4	0 11 22 1 2 12	01.1	enforcement officers killed in the line of duty.	0
24	Section 23-1-240	State		Statute
2.5	101 22 6	CI.	worn cameras.	
25	101.32 Cyber	State	2014-2015 Proviso requiring all state agencies to adopt and implement cyber	Proviso
	Security		security policies, guidelines and standards developed by the Division of State	
			Technology. The proviso also provides direction for the reporting of any security	
			breaches.	

26	Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy)	Federal	The Federal Information Security Management Act of 2002 provides further legal basis for the (CJIS Security Policy) management, operational, and technical security requirements mandated to protect CJI and by extension the hardware, software and infrastructure required to enable the services provided to and by the criminal justice community.	Federal
27	S.C. Code Reg. 73- 25	State	All agencies must provide security for any information that is subject to these regulations. These security principles and standards apply to both manual and automated information systems. The standards for both types of systems include access restraints, personnel security and control, disaster protection, training, and other technical security controls SLED CJIS deems necessary.	Regulation
28	58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)	State	State agencies shall be responsible for functions which include, but are not limited to: designation of an Emergency Operations Center (EOC) representative and at least one alternate who shall be responsible to the agency director for the direction and control of agency response activities during an emergency; coordination of annex area response operations, through the designated EOC representative, in accordance with plans and procedures developed pursuant to the requirements or as directed by proper authority; designation of an agency Emergency Preparedness Coordinator, who shall be responsible to the agency director for agency coordination of annex area implementation of planning and administrative requirement.	Regulation

Mission, Vision and Goals

This is the second chart because the agency's mission and vision should have a basis in the legal standards, which the agency provided in the previous chart. After the agency knows the laws it must satisfy, along with its mission and vision, it can then set goals to satisfy those laws and achieve that vision (and the strategy and objectives to accomplish each goal - see next chart). To ensure accountability, one person below the head of the agency should be responsible for each goal. The same person is not required to be responsible for all of the goals.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information	2015-16
below pertains	

<u>Instructions</u>: Provide the agency's mission, vision and laws (i.e. state and/or federal statutes) which serve as the basis for the agency's mission and vision.

Mission	The mission of the South Carolina Department of Public Safety is to protect and serve the
	public with the highest standard of conduct and professionalism; to save lives through
	educating its citizens on highway safety and diligent enforcement of laws governing traffic,
	motor vehicles, and commercial carriers; and to ensure a safe, secure environment for the
	citizens of the state of South Carolina and its visitors.
Legal Basis for agency's mission	Section 23-6-20
Vision	DPS will be recognized as an exemplary law enforcement agency dedicated to providing
	equitable public service supported by progressive leadership, advanced technology, and a
	philosophy of continuous improvement.
Legal Basis for agency's vision	Section 23-6-20

Instructions

- 1) Under the "Legal Responsibilities Satisfied" column, enter the legal responsibilities (i.e. state and/or federal statutes and provisos) the goal is satisfying. All of the laws mentioned in the previous chart (i.e. Legal Standards Chart) should be included next to one of the agency's goals. When listing the Legal Responsibilities Satisfied, the agency can group the standards together when applicable (i.e. SC Code 63-19-320 thru 63-19-450). Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute.
- 2) Under the "Goals and Description" column, enter the number and description of the goal which will help the agency achieve its vision (i.e. Goal 1 Increase the number of job opportunities available to juveniles to 20 per juvenile within the next 2 years). The agency should have 3-4 high level goals.
- 3) Under the "Describe how the Goal is SMART" column, enter the information which shows the goal is Specific, Measurable, Attainable, Relevant and Time-bound.
- 4) Under the "Public Benefit/Intended Outcome" column, enter the intended outcome of accomplishing the goal.
- 5) Under the "Responsible Person" columns, provide information about the individual who has primary responsibility/accountability for each goal. The Responsible Person has different teams of employees beneath him/her to help accomplish the goal. The Responsible Person is the person who, in conjunction with his/her team(s) and approval from higher level superiors, determines the strategy and objectives to accomplish the goal. In addition, this is the person who monitors the progress and makes any changes needed to the strategies and objectives to ensure the goal is accomplished. Under the "Position" column, enter the Responsible Person's position/title at the agency.

Legal Responsibilities Satisfied	Goals & Description	Describe how the Goal is S.M.A.R.T.	Public Benefit/Intended Outcome		Number of	
(i.e. state and federal statutes or provisos the goal is satisfying)	(i.e. Goal 1 - insert description)	Specific Measurable Attainable Relevant Time-bound	(Ex. Output = rumble strips are installed on the sides of a road; Outcome = incidents decrease and public perceives that the road is safer) Just enter the intended outcome	Responsible Person Name:	months person has been responsible for the goal or objective:	Position:
Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards		Protect the public through enforcement and education and protect SCDPS officers through training and resource commitment. SCDPS will ensure effective outcomes by annually reviewing	Works to ensure the safety of the public through			
(D. State Agency Emergency Preparedness Responsibilities)	Goal 1 - Enhance Public/Officer Safety	departmental data (i.e. fatality numbers,	enforcement of laws, public education, and	Lerov Smith		Agency Director

Mission, Vision and Goals

		Recruit and retain a professional workforce				
		and enhance employee and leadership				
		development. SCDPS will ensure effective				
		outcomes by reporting and reviewing				
		quarterly trends in hiring and retention and				Human
ection 23-6-30; Section 23-6-40;		annually reviewing training requirements	Department provides human resource services to			Resources
ection 23-6-170; Section 23-6-191	Goal 2 - Professional Development and Workforce Planning	and needs.	DPS employees	Tosha Autry	12	Director
· ·						
ection 23-6-30; 101.32 Cyber						
ecurity; Federal Information						
ecurity Management Act 2002		Heighten information technology security				
Legal basis for CJIS Security Policy);		by maintaining compliance with federal,				
.C. Code Reg. 73-25; 58-101 State		state, and other regulatory requirements				
mergency Preparedness Standards		annually as mandated. Utilize technology				
). State Agency Emergency		sufficiently to support the SCDPS mission	Department works to ensure that DPS operates			Chief
reparedness Responsibilities);		through timely and efficient dissemination	within established guidelines and protocols to			Information
ection 23-6-195	Goal 3 - The Appropriate Use of Technology	of public information.	protect agency data.	Michael Orecchio	1	Officer
ection 23-1-240; Section 23-6-20;						
ection 23-6-30; Section 23-6-40;						
ection 23-6-60; Section 23-6-100;						
ection 23-6-140; Section 23-6-145;						
ection 23-6-150; Section 23-6-195;						
ection 23-6-500; 58-101 State		Ensure continuous improvement of				
mergency Preparedness Standards		customer service by delivering fair efficient				
). State Agency Emergency		enforcement of traffic laws, providing				
reparedness Responsibilities);		thorough collision investigation,				
01.32 Cyber Security; Federal		responding to information needs of the				
formation Security Management		public, offering public education, replying				
ct 2002 (Legal basis for CJIS		to Freedom of Information requests, and	Works to ensure the safety of the public through			
ecurity Policy); S.C. Code Reg. 73-		disseminating grant funding among law	enforcement of laws, public education, and			Agency
E .	Goal 4 - Quality Customer Service Delivery	enforcement partners.	awarding of grants.	Leroy Smith	10	Director

This is the next chart because once the agency determines its goals, and those responsible for each goal, it then needs to determine the strategy and objectives to accomplish each goal. To ensure accountability, one person should be responsible for each objective. This can be the same person responsible for the goal, if it is a small agency, or, for larger agencies, a person who reports to the person responsible for the goal. The same person is not required to be responsible for all of the objectives.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Instructions .

- 1) Under the "Legal Responsibilities Satisfied" column, enter the legal responsibilities (i.e. state and/or federal statutes and provisos) the goal or objective is satisfying. For each goal, the agency can copy and paste the information from the Mission, Vision and Goals Chart. All of the legal standards mentioned for a particular goal should be included next to one of the objectives under that goal. When listing the Legal Responsibilities Satisfied, the agency can group the standards together when applicable (i.e. 63-19-370). Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute.

 2) Under the "Strategic Plan Part and Description" column, enter the strategic plan part number and description (ii.e. 603-19-increase the number of job opportunities available to juveniles to 20 per juvenile within the next 2 years). For each goal, the agency can copy and paste the information from the Mission, Vision and Goals Chart. If the agency is still utilizing the same strategies and objectives it submitted as part of the Accountability Report, it can copy and paste those into this chart, then fill in the remainder of the columns. However, if the agency has trouble explaining how each objective is SMART, it may need to revise its objectives. In addition, if the agency has revised its strategic plan since submitting its last Accountability Report, please provide information from the most current strategic plan.
- 3) Under the "Describe how it is SMART" column, enter the information which shows how each goal and objective is Specific, Measurable, Attainable, Relevant and Time-bound.
- 4) Under the "Public Benefit/Intended Outcome" column, enter the intended outcome of accomplishing each goal and objective.
- 5) Under the "Responsible Person" columns, provide information about the individual who has primary responsibility/accountability for each goal and objective. The Responsible Person for a goal has different teams of employees beneath him/her to help accomplish the goal. The Responsible Person for an objective has employees and possibly different teams of employees beneath him/her to help accomplish the objective. The Responsible Person for a goal is the person who, in conjunction with his/her team[s] and approval from higher level superiors, determines the strategy and objectives needed to accomplish the goal. The Responsible Person for an objective is the person who, in conjunction with his/her employees and approval from higher level superiors, sets the performance measure targets and heads the game plan for how to accomplish the objective for which he/she is responsible. Under the "Position" column, enter the Responsible Person works. Under the "Department/Division" column, enter the department or division at the agency in which the Responsible Person works. Under the "Department/Division Summary" column, enter a brief summary (no more than 1-2 sentences) of what that department or division does in the agency.

Legal Responsibilities Satisfied:	Strategic Plan Part and Description	How it is S.M.A.R.T.:	Public Benefit/Intended Outcome:						
(i.e. state and federal statutes or provisos the goal or objective is satisfying)	(i.e. Goal 1 - Insert description, Strategy 1.1 - Insert Description, Objective 1.1.1 - Insert Description)	Describe how each goal and objective is Specific; Measurable; Attainable; Relevant; and Time-bound	(Ex. Output = rumble strips are installed on the sides of a road; Outcome = incidents decrease and public perceives that the road is safer) Just enter the intended outcome	Responsible Person Name:	Number of months person has been responsible for the goal or objective:	Position:	Office Address:	Department or Division:	Department or Division Summary:
Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities)	Goal 1 - Enhance Public/Officer Safety	Protect the public through enforcement and education and protect SCDPS officers through training and resource commitment. SCDPS will ensure effective outcomes by annually reviewing departmental data (i.e. fatality numbers, officer assaults, etc.) to national data.	DPS seeks to utilize the latest technology and training to increase low enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.	Leroy Smith	12 months	Agency Director	10311 Wilson Boulevard Blythewood, SC 29016	Department of Public Safety	Works to ensure the safety of the public through enforcement of laws, public education, and awarding of grants.
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 1.1 - Protect the Public through Enforcement and Education	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30; Section 23-6-100; Section 23-6- 140;	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero	Department works to reduce fatalities through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	Decreasing to fife fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.
Section 23-6-30; Section 23-6-100; Section 23-6- 140;	Objective 1.1.2 - Decrease serious traffic injuries	Department works to reduce injuries through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	Decreasing serious traffic injuries allows our state to be safer, reduces medical and insurance costs, and reduces the emotional tall on families.	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	South Carolina Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.
Section 23-6-30; Section 23-6-100; Section 23-6- 140;	Objective 1.1.3 - Decrease the number of traffic collisions	Department works to reduce collisions through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.	Decreasing traffic collisions lowers insurance costs, reduces injuries, and mokes the roadways safer.	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	South Carolina Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.

Section 23-6-30; Section 23-6-50; Section 23-6-100; Section 23-6-140; Section 23-6-185; Section 23-6-187; Section 23-6-500; Section 23-6-500; Section 23-6-500; Section 23-6-500; Section 23-6-100; Section 23-6-100; Section 23-6-140;	Objective 1.1.4 - To improve the administration of justice, enhance public safety, and judiciously allocate resources to the victims of crime service provider community Objective 1.1.5 - Annually decrease CMV fatality collisions per 100 million vehicle miles traveled	Department works to ensure the federal and state grants are directed to local agencies to improve public safety. Department works to reduce fatalities through enforcement of federal and state motor carrier laws and	Efficiently awarding grants and resources to local agencies allows those agencies to better serve their local communities. Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.	Phil Riley Leroy Taylor	12 months	Director	10311 Wilson Boulevard Blythewood, SC 29016 10311 Wilson Boulevard Blythewood, SC 29016	Office of Highway Safety and Justice Programs State Transport Police	Department works to ensure the federal and state grants are directed to local agencies to improve public safety. Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial
Section 23-6-30; Section 23-6-100; Section 23-6- 140;	Objective 1.1.6 - Annually decrease Motor coach/Passenger fatality collisions per 100 million vehicle miles traveled	regulations, and education of CMV operators based on weekly, quarterly and annual assessment of traffic collision trends. Department works to reduce fatalities through enforcement of federal and state motor carrier laws and regulations, and education of CMV operators based on weekly, quarterly and annual assessment of traffic collision	Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.	Leroy Taylor	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.
Section 23-6-30; Section 23-6-100; Section 23-6- 140; Section 23-6-285	top ten high collision corridors	trends. Department works to reduce collisions through enforcement of federal and state motor carrier laws and regulations, and education of CMV operators based on weekly, quarterly and annual assessment of traffic collision trends.	Decreasing commercial motor vehicle traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina.	Leroy Taylor	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fotalities through enforcement and education of commercial drivers.
Section 23-6-500-530; Section 23-1-240;	Objective 1.1.8 - Increase law enforcement officer safety	Department works to reduce injuries and deaths among law enforcement officers through training and education at the basic and in-service levels. Training programs are reviewed and updated annually to ensure up-to-date and state-of-the-art methodology.	DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	South Carolina Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.
Section 23-6-20; Section 23-6-30; Section 23-6-40	reduction in unrestrained troffic fatalities	seat belt use through enforcement and education of motorists based on weekly, quarterly and annual assessment of traffic collision trends.		Michael Oliver	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	South Carolina Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.
Section 23-6-20; Section 23-6-30; Section 23-6-40	traffic/safety matters through proactive media interviews and messaging	use of all current social media outlets to inform the public of highway safety issues. The effect of social media is measured on a quarterly basis.	and safer.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewood, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and traditional media.
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 1.2 - Protect SCDPS Officers through Training and Resource Commitment	n/a	n/a	n/a		n/a	n/a	n/a	n/a
Section 23-6-500 through 530; Section 23- 1-240	Objective 1.2.1 - Increase law enforcement officer safety	injuries and deaths among law enforcement officers through	DPS seeks to utilize the latest technology and training to increase law enforcement officer safety which reduces the financial and emotional factors that occur when officers are injured and unable to work.	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	South Carolina Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalites through enforcement and education of motorists.

Section 23-6-40 Section 23-6-60	Objective 1.2.2 - Improve the quality of TCO applicants Objective 1.2.3 - Assist South Carolina governmental	Through a comprehensive recruiting, employment, and training program, the department works to maintain tele-communication centers that efficiently serve the public and the agency's employees. Department conducts annual reviews of employment trends and training methods.	Improving Tele-Communications Operator Applicants allows the agency to hire well trained employees who will provide better service to clitzens when calling the agency with emergency situations. Educate other state agencies of the proper procedures in	Richard Ray Eddie Johnson	12 months	Coptain	10311 Wilson Boulevard Blythewood, SC 29016	Tele-Communications Office	Department works to maintain tele- communication centers that efficiently serve the public and the agency's employees.
Section 23-6-60 Section 23-6-40	Objective 1.2.3 - Assist South Carolina governmental agencies obtain a broader understanding of immigration laws and application Objective 1.2.4 - Reduce trooper trainee turnover	public safety by annually researching, developing and Department works to reduce	enforcing immigration laws. Reducing trooper trainee turnover saves the state money	E. J. Talbot	12 months	Captain	Blythewood, SC 29016 5400 Broad River Road	Enforcement Unit Highway Patrol Training	through enforcement and education of Illegal Immigration laws. Department trains all DPS law
		trooper trainee turnover by recruiting and identifying suitable candidates as determined through a comprehensive selection process and by providing pre- academy training that emphasizes proficiency in critical training areas.	by allowing the agency an efficient return on investment in training new troopers.				Columbia, SC 29210	Unit	enforcement officers.
58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); Section 23-6-195	Objective 1.2.5 - Train BPS officers on current emergency response plans	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities by conducting a quarterly comprehensive review of security and operational procedures.	Ensuring the safety of employees and visitors to the statehouse by ensuring all BPS employees are proficient on emergency response plans.	Zackary Wise	12 months	Chief	1205 Pendleton Street Columbia, SC 29201	Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state facilities.
Section 23-6-30; Section 23-6-40; Section 23-6-	Goal 2 - Professional Development and Workforce Planning	Recruit and retain a professional workforce and enhance employee and leadership development. SCDPS will ensure effective outcomes by reporting and reviewing quarterly trends in hiring and retention and annually reviewing training	increase education to managers and supervisors of the department on best practices in leadership and professionalism.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS employees.
170; Section 23-6-191	Strategy 2.1 - Attract, Recruit and Retain a Professional Workforce	requirements and needs. n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-40	Objective 2.1.1 - Increase the applicant pool of minorities	quality workforce that is similar to South Carolina's population by developing and implementing an effective agency-wide Plan for outreach and recruitment that focuses on identifying qualified minority candidates within the higher education system.	increasing the applicant pool of minorities allows the agency to hire professional and diverse employees to serve South Carolina.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS employees.
Section 23-6-191	Objective 2.1.2 - Offer free to low cost health screenings to agency employees	Department works to increase health and wellness by annually providing low to no- cost screening to agency employees.	Increasing the wellness and health apportunities of DPS employees as well as reducing medical and insurance costs to the state and employees.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS emplayees.
Section 23-6-40	Objective 2.1.3 - Increase college graduate recruits	Department actively recruits at state colleges and universities by participating in career fairs throughout the region.	increasing the applicant pool with more college graduates allows the agency to hire more professional employees to serve South Carolina and reduce the costs associated with training and turnover.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS employees.

Section 23-6-40	Objective 2.1.4 - Increase law enforcement/civilian	Department works to increase	Increasing the applicant pool allows the agency to him	Tosha Autry	12 months	Human Resources	10311 Wilson Boulevard	Office of Human	Department provides human recourses
Section 23-6-170	applicant pool Objective 2.1.5 - Retain current Law Enforcement	the applicant pool through use of diverse media, recruiting at institutions of higher learning, and educating applicants on the benefits of working for the state's largest law enforcement agency.	Retaining incumbent personnel allows the agency to better		12 months	Director Human Resources	Blythewood, SC 29016 10311 Wilson Boulevard	Resources Office of Human	Department provides human resources services to DPS employees. Department provides human resources
	personnel	maintain a successful and productive relationship with applicants and employees. All divisions are required to develop and implement a retention plan.	serve South Carolina and reduce the costs associated with training and turnover.			Director	Blythewood, SC 29016	Resources	services to DPS employees.
	Strategy 2.2 - Enhance Employee Development	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30; Section 23-6-60	Objective 2.2.1 · Identify/host training opportunities in Human Trafficking, Fraudulent Document Recognition and Identity Fraud	Department responds to local, state, and federal law enforcement agencies' needs associated with immigration or foreign national issues.	teaching related classes. This allows these agencies to become more efficient in the process and allows the state to save money by combining resources.	Eddie Johnson	12 months	Lieutenant	10311 Wilson Boulevard Blythewood, SC 29016	Illegal Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration laws.
Section 23-6-30; Section 23-6-60	Objective 2.2.2 - Develop training programs by utilizing PowerDMS and partnering with other agencies	Department utilizes PowerDMS for the delivery of annual in-service training and partners with SCCIA in the delivery of both basic and in- service training.		E. J. Talbot	12 months	Captain	5400 Broad River Road Columbia, SC 29210	Unit	Department trains all DPS law enforcement officers.
Section 23-6-30; Section 23-6-100; Section 23-6- 187	Objective 2.2.3 - Provide semi-annual callision reconstruction training; host collision reconstruction accreditation examinations	Department delivers advanced collision investigation training to law enforcement officers and evaluates officers according to accreditation standards. Department hosts and proctors accredited reconstruction examinations.			12 months	Captain	10311 Wilson Boulevard Blythewood, SC 29016	Multi-Disciplinary Accident Investigation Team	Department investigates complex collisions using advanced equipment and methods.
Section 23-6-30	Objective 2.2.4 - Conduct training for troopers on victim services and victims' rights	Department, in coordination with the Victim's Advocate from the Solicitor's office, provides all law enforcement personnel with appropriate training concerning the Victim's Bill of Rights and appropriate requirements.	Ensures that crime victims are properly serviced and receive all victim services required by law.	E. J. Talbot	12 months	Captain	5400 Broad River Road Columbia, SC 29210	Highway Patrol Training Unit	Department trains all DPS law enforcement officers.
Section 23-6-30	Objective 2.2.5 - Conduct training for civilian employees	Department works to offer free to low cost training opportunities to employees for career development and self improvement. Managers and supervisors seek out training opportunities for their employees year round, The Department partners with the State Division of Human Resources and other agencies for training opportunities.	Training improves DPS employees to provide better public service and make their interactions more efficient.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS employees.
Section 23-6-30	Objective 2.2.6 - Conduct training on police tactics and protocols	Department works to ensure the delivery of professional law enforcement services through training and education at the basic and in- service levels. Training programs are reviewed and updated annually to ensure up to-date and state-of-the-art methodology.	Training improves DPS officer interactions with the public increasing safety for the officer and the public.	E. J. Talbot	12 months	Captain	5400 Broad River Road Columbia, SC 29210	Highway Patrol Training Unit	Department trains all DPS law enforcement officers.

The agency does not	Short-and 2.2. Solvens Londonkia Davidsonost	n/a	n/a	n/a	n/a	- /-	n/a	n/a	n/a
need to insert the information for the rest of the columns for any	Strategy 2.3 - Enhance Leadership Development	n/a	nya	n/a	n/a	nya	n/a	n/a	n/a
strategy, type "n/a"									
Section 23-6-30	Objective 2.3.1 - Increase the number of managers/supervisors trained in leadership and professionalism practices	Department provides professional training opportunities for supervisors and management through SCDPS and State OHR.	Increasing training for managers creates a better work environment where DPS employees are more productive and efficient.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS employees.
Section 23-6-30	Objective 2.3.2 - Provide training to managers and supervisors on employment law matters affecting the agency	Department provides annual training opportunities regarding the proper application of state and federal employment laws for supervisors and management through SCDPS and State OHR.	Increasing training for managers on employment matters creates a better work environment where DPS employees are more productive and efficient. It also allows DPS to operate within established state and federal guidelines.	Tosha Autry	12 months	Human Resources Director	10311 Wilson Boulevard Blythewood, SC 29016	Office of Human Resources	Department provides human resources services to DPS employees.
101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CIIS Security Policy); S.C. Code Reg. 73-25	Goal 3 - The Appropriate Use of Technology	Heighten information technology security by maintaining compliance with federal, state, and other regulatory requirements annually as mandated. Utilize technology sufficiently to support the SCDPS mission through timely and efficient dissemination of public information.	Enhances the delivery of customer service by complementing current process through better use of information technology.	Michael Orecchio	1 month	Chief information Officer	10311 Wilson Boulevard Blythewood, SC 29016	Office of Information Technoloby	Department will develop and implement policies, guidelines, and procedures regarding information technology.
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 3.1 - Heighten Information Technology Security	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	Objective 3.1.1 - Achieve and maintain documented/assessed compliance with known information security requirements		Ensure that all information used by DPS employees is protected and the public's data is not compromised.	Ari Teal	6 months	Information Security Officer	10311 Wilson Boulevard Blythewood, SC 29016	Office of Audits and Accreditation	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.
101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25	Objective 3.1.2 - Compliance with federal, state, and other requirements for information security	The ISO implements the necessary security policies, standards, guidelines, processes, procedures, and training to ensure compliance with applicable federal, state, and other information security requirements.	Ensure that all information used by DPS employees is protected and the public's data is not compromised.	Ari Teal	6 months	Information Security Officer	10311 Wilson Boulevard Blythewood, SC 29016	Office of Audits and Accreditation	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.
The agency does not need to insert the information for the rest of the columns for any strategy, type "n/a"	Strategy 3.2 - Utilize Technology Sufficiently to Support SCDPS's Mission	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-30	Objective 3.2.1 - Increase traffic to DPS social media sites to communicate safety messages to the media/public	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	DPS utilizes social media to better inform and serve the public.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewood, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and traditional media.
Section 23-6-30	Objective 3.2.2 - An increase in the use of DPS' social media (traffic and safety information)	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	DPS utilizes social media to better inform and serve the public.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewood, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and traditional media.

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Section 23-6-30	Objective 3.2.3 - Increase visits to the DPS web page	Department works to make	DPS utilizes website to better inform and serve the public.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewood, SC 29016	DPS Communications	Department works to inform the public through social and traditional media.
	by the media/public to gain important traffic/safety information	more aggresssive use of its				Director	Blytnew000a, SC 29016	and Media Office	through social and traditional media.
	Information	website to inform the public							
		of highway safety issues by making consistent							
		improvements to the site and							
		by conituously monitoring							
		public use of the site.							
Section 23-6-30	Objective 3.2.4 - Delivery of efficient technology	Department works to ensure	DPS utilizes technology to make processes as efficient as	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard		Department works to reduce traffic
	solutions and services	the effective use of	possible for employees and the public.				Blythewood, SC 29016	Patrol	collisions, injuries, and fatalities through
		information technology solutions to improve the							enforcement and education of motorists.
		delivery of services to its							
		employees and to the public							
		by consistently assessing its							
		current processes and							
		examining new and innovative							
		solutions							
Section 23-6-30	Objective 3.2.5 - Maximize the availability of core	Department continuously	DPS ensures that our technology systems are updated and	Michael Oliver	12 months	Colonel	10311 Wilson Boulevard		Department works to reduce traffic
	computing systems through lifecycle management	evaluates its various operating	operating cost efficiently.				Blythewood, SC 29016	Patrol	collisions, injuries, and fatalities through enforcement and education of motorists.
		systems to ensure maximum efficiency and to assess the							enjorcement and education of motorists.
		currency of the respective							
		systems.							
58-101 State Emergency	Objective 3.2.6 - Improve law enforcement efficiency			Robert Woods	12 months	Captain	10311 Wilson Boulevard	Emergency Traffic	Department works to create and manage
Preparedness Standards	in emergency evacuations/traffic management	reviews and updates of its	Evacuations are conducted in the most efficient and safest				Blythewood, SC 29016	Management Unit	processes for emergency evacuations and
(D. State Agency	during hurricanes	emergency operations plans	manner. This minimizes the burden on the public and						other traffic management situations.
Emergency		and conducts annual planning	ensures their safety.						
Preparedness Responsibilities); Section		and exercises with local, state, and federal partners to ensure							
23-6-195		necessary levels of							
23-0-133		preparedness.							
	Objective 3.2.7 - Support collision analysis and	Department assesses weekly,	DPS utilizes crash data to maximize the availability of	Phil Riley	12 months	Director	10311 Wilson Boulevard		Department works to ensure the federal
23-6-140	trends	quarterly and annual traffic	resources and to reduce collisions and their financial and				Blythewood, SC 29016	and Justice Programs	and state grants are directed to local
		collision trends through the	emotional impact.						agencies to improve public safety.
		examination of crash data.							
Section 23-1-240;	Goal 4 - Quality Customer Service Delivery		DPS seeks to provide more responsive services for the	Leroy Smith	12 months	Agency Director	10311 Wilson Boulevard	Department of Public Safety	Works to ensure the safety of the public through
Section 23-6-30; Section		Ensure continuous	purpose of enhancing public trust and confidence.			- 1	Blythewood, SC 29016		enforcement of laws, public education, and
23-6-40; Section 23-6-60;		improvement of customer							awarding of grants.
Section 23-6-140;		service by delivering fair							
Section 23-6-145;		efficient enforcement of							
Section 23-6-150;		traffic laws, providing							
Section 23-6-195; Section 23-6-500; 58-101		thorough collision							
State Emergency		investigation, responding to information needs of the							
Preparedness Standards		public, offering public							
(D. State Agency		education, replying to							
Emergency		Freedom of Information							
Preparedness		requests, and disseminating							
Responsibilities); 101.32		grant funding among law							
Cyber Security; Federal	States 41 Seven Certification (many	enforcement partners.	n/a	- /-	-/-	- /-	-1-	- /-	-1-
The agency does not need to insert the	Strategy 4.1 - Ensure Continuous Improvement of Customer Service/Respond to Information Needs of	n/a	nya .	n/a	n/a	n/a	n/a	n/a	n/a
information for the rest	the Public								
of the columns for any									
strategy, type "n/a"									
Section 23-6-60	Objective 4.1.1 - Decrease the number of criminal	Department works to deter	Agency works to target crimes committed by illegal foreign	Eddie Johnson	12 months	Lieutenant	10311 Wilson Boulevard	Illegal Immigration	Department works to ensure public safety
	related offenses involving illegal foreign nationals	criminal enterprises involving	nationals to make the state safer.				Blythewood, SC 29016	Enforcement Unit	through enforcement and education of
		foreign nationals by							Illegal Immigration laws.
		identifying these offenses,							
		initiating investigations, and							
		prosecuting involved foreign nationals. In addition, the							
		department researches,							
		develops and delivers foreign							
		national training programs to							
		state and local law							
		enforcement agencies.							

Section 23-6-20; Section 23-6-30 Section 23-6-30	Objective 4.1.2 - Enhance working relationships associated with victim services Objective 4.1.3 - An increase in the use of DP5's	Department conducts training for law enforcement personnel on victims' services and victims' rights and coordinates with the Solicitor's office and other law enforcement victims' advocates for the delivery of victim services. Department works to more	Ensures that crime victims are properly serviced and receive all victim services required by law. Ensure that the information DPS utilizes in social media to	Jones Gamble Sherri Jarobelli	12 months	Major	10311 Wilson Boulevard Blythewood, SC 29016	Victim Services Unit DPS Communications	Department works to ensure that victims receive efficient and proper services. Department works to inform the public
	social media (traffic and safety information)	aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	better inform and serve the public is accurate and relevant.	Sicin dececiii	<u></u>	Director	Blythewood, SC 29016	and Media Office	through social and traditional media.
Section 23-6-30	Objective 4.1.4 - Increase visits to the DPS web page by the media/public to gain important traffic/safety information	Department works to make more aggressive use of its website to inform the public of highway safety issues by making consistent improvements to the site and by conituously monitoring public use of the site.	DPS utilizes website to better inform and serve the public.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewood, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and troditional media.
Section 23-6-40	Objective 4.1.5 - Enhance MAIT's product quality and delivery	Department works to provide a higher level of collision reconstruction services by maintaining national accreditation standards (ACTAR), offering semi-annual advanced collision investigation training to law enforcement officers, and evaluating officers according to accreditation standards. Department hosts and proctors accredited reconstruction examinations.	Enhancing the Multi-Disciplinary Accident Investigation Team product ensures that the public is serviced through accurate investigations of complex collisions.	Michael Dangerfield	12 months	Captain	10311 Wilson Boulevard Blythewood, SC 29016	Multi-bisciplinary Accident Investigation Team	Department investigates complex Collisions using advanced equipment and methods.
	Strategy 4.2 - Responsive to Information Needs of the Public	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Section 23-6-20	Objective 4.2.1 - Respond to all Freedom of Information Act requests in a timely and accurate manner	Department responds to all FOIA requests in a judicious manner to ensure compliance with all applicable state and federal laws regarding the release of requested information	Ensures trust, accountability, and transparency within the agency for the purpose of enhancing public trust and confidence	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewaod, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and traditional media.
Section 23-6-30; Section 23-6-100; Section 23-6- 140;	Objective 4.2.2 - Respond to 100% of all "Request for Data Reviews"	Department works to ensure a high level of compliance regarding Data Q inquiries for size-and-weight citations and federal and state non- compliance findings of motor vehicle carriers.	Enhances highway safety by ensuring unsafe commercial motor vehicles are removed from service, which reduces commercial motor vehicle collisions and fatalities.	Leroy Taylor	12 months	Colonel	10311 Wilson Boulevard Blythewood, SC 29016	State Transport Palice	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.
Section 23-6-30	Objective 4.2.3 - Utilize social media (Facebook and Twitter) to transmit valuable traffic and safety information to the public	Department works to more aggresssively market use of social media to inform the public of highway safety issues and continuously monitors public use of these sources.	DPS utilizes social media to disseminate information regarding highway safety and traffic issues, thus improving highway safety.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Boulevard Blythewood, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and traditional media.
Section 23-6-30	Objective 4.2.4 - Conduct safety events, fairs, presentations, and community outreach. CRO's also distribute safety materials, use the driving simulator, rollover simulator, and golf cart goggles	Department participates in these events to enhance waveness of highway safety issues and uses innovative technology to simulate real-world driving experiences that reinforce the negative effects of common driving violations (i.e. seatbelt and driving under the influence).	DPS participates in these events to educate the public regarding traffic safety issues and utilizes these technologies to deter driving under the influence and encourage seat belt usage.	Sherri Iacobelli	12 months	Communications Director	10311 Wilson Bouleverd Blythewood, SC 29016	DPS Communications and Media Office	Department works to inform the public through social and traditional media.

Section 23-6-30 Objective 4.2.5 - Conduct proactive media Interviews with Community Relations Off DPS Communications to promote highwar and traffic issues	cers and actively utilizes media outlets enhance highway safety.			Blythewood, SC 29016	Department works to inform the public through Media Office social and traditional media.
Section 23-6-20; Section Objective 4.2.6 - Utilize the SCDPS web pa 23-6-30; Section 23-6-40 disseminate important traffic and safety is to the media and public		Sherri lacobelii 12 montl	hs Communications Director		OPS Communications and Department works to inform the public through social and traditional media.

This is the next chart because once the agency has determined its goals, strategies and objectives, the agency needs to determine which of its programs will help achieve those objectives and goals and which programs may need to be curtailed or eliminated. If one program is helping accomplish an objective that a lot of other programs are also helping accomplish, the agency should consider whether the resources needed for that program could be better utilized (i.e. so the agency can most effectively and efficiently accomplish all of its goals and objectives) if they were distributed among the other programs that are helping accomplish the same objective or among programs that are helping accomplish other objectives.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below	2015-16
pertains	

Instructions:

- 1) Under the "Name of Agency Program" column, enter the name of every program at the agency on a separate row.
- 2) Under the "Description of Program" column, enter a 1-3 sentence description of the agency program.
- 3) Under the "Legal Statute Requiring Program" column, enter the legal statute which <u>requires</u> (this is different than allows) the program, if the program is required by a state or federal statute or proviso. Make sure it is clear whether the agency is referencing state or federal laws and whether it is a proviso or statute. If the program is not required by a state or federal statute or proviso, enter "none."
- 3) Under the "Objective the Program Helps Accomplish" column, enter the strategic plan objective number and description. The agency can copy the Objective number and description from the first column of the Strategy, Objective and Responsibility Chart. Enter ONLY ONE objective per row. If an agency program helps accomplish multiple objectives, insert additional rows with that agency program information and enter each different objective it helps accomplish on a separate row.

Name of Agency Program	Description of Program	Legal Statute or Proviso Requiring the Program	Objective the Program Helps Accomplish (The agency can copy the Objective number and description from the first column of the Strategy, Objective and Responsibility Chart) List ONLY ONE strategic objective per row.
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education	Continu 22 C 20, Continu 22 C	1 1 1
Highway Patrol	of motorists.	100; Section 23-6-140;	1.1.1
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education		113
	of motorists.	100; Section 23-6-140;	
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education	Section 23-6-20; Section 23-6-	1.1.10
	of motorists.	30; Section 23-6-40	
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	1.2.2
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	1.2.4
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	2.1.1
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	2.1.3
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-40	2.1.4
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-170	2.1.5
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education	'	2.2.3
	of motorists.	100; Section 23-6-187	
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30	2.2.4
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.	Section 23-6-30	2.3.2

Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education	Section 22 C 20, Section 22 C	4.1.2
nigilway Patroi	of motorists.	30	4.1.2
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education	Section 33 C 40	4.1.5
nigilway Patroi	of motorists.	Section 23-6-40	4.1.5
Highway Patrol	Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education	Section 23-6-30	4.2.4
nigilway rati oi	of motorists.	3ection 23-6-30	4.2.4
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-30; Section 23-6-	1 1 1
state transport Police	enforcement and education of commercial drivers.	100; Section 23-6-140;	1.1.1
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-30; Section 23-6-	1 1 5
State Transport Folice	enforcement and education of commercial drivers.	100; Section 23-6-140;	1.1.5
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-30; Section 23-6-	116
State Transport Folice	enforcement and education of commercial drivers.	100; Section 23-6-140;	1.1.0
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-30; Section 23-6-	117
State Transport Folice	enforcement and education of commercial drivers.	100; Section 23-6-140;	1.1.7
	letion certifier and education of confinercial drivers.	Section 23-6-285	
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-285	2.1.1
State Transport Police	enforcement and education of commercial drivers.	Section 23-6-40	2.1.1
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-40	2.1.3
State Hallsport Police	enforcement and education of commercial drivers.	3ecd011 23-0-40	2.1.3
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-40	2.1.4
State Transport Police	enforcement and education of commercial drivers.	Section 23-6-40	2.1.4
State Transport Police	Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-30	3.2.4
State Transport Police		Section 23-6-30	3.2.4
State Transport Police	enforcement and education of commercial drivers. Department works to reduce traffic commercial motor vehicle collisions, injuries, and fatalities through	Section 23-6-30; Section 23-6-	4.2.2
State Transport Police			4.2.2
Investmention Cofession and Hait	enforcement and education of commercial drivers.	100; Section 23-6-140; Section 23-6-60	1.2.3
Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration	Section 23-6-60	1.2.3
Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration	Section 23-6-30; Section 23-6-	2.2.4
immigration Enforcement Unit		Section 23-6-30; Section 23-6-	2.2.1
	laws.	60	4.4.4
Immigration Enforcement Unit	Department works to ensure public safety through enforcement and education of Illegal Immigration	Section 23-6-60	4.1.1
Durana of Dantantina Comitana	laws.	FO 101 Chata Farancia	1.2.5
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state	58-101 State Emergency	1.2.5
	facilities.	Preparedness Standards (D.	
		State Agency Emergency	
		Preparedness	
		Responsibilities); Section 23-6	
		195	2.4.4
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state	Section 23-6-40	2.1.1
Duran of Duran time Compilers	facilities.	C+i 22 C 20	2.2.5
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state	Section 23-6-30	2.2.5
Duranu of Protostive Consises	facilities.	Continu 22 C 20	2.2.6
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state	Section 23-6-30	2.2.6
Duranu of Drotastiva Comiters	facilities.	101 22 Ouhan Carreite	3.1.2
Bureau of Protective Services	Department ensures the safety of all visitors and employees to the State House Complex and other state	101.32 Cyber Security;	3.1.2
	facilities.	Federal Information Security	
		Management Act 2002 (Legal	
		basis for CJIS Security Policy);	
		S.C. Code Reg. 73-25	
		0 11 22 0 20 0 11 20 0	4.4.4
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-30; Section 23-6-	1.1.1
	public safety.	100; Section 23-6-140;	4.4.2
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-30; Section 23-6-	1.1.2
	public safety.	100; Section 23-6-140;	4.4.2
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-30; Section 23-6-	1.1.3
	public safety.	100; Section 23-6-140;	

Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-30; Section 23-6-	1.1.4
	public safety.	50; Section 23-6-100; Section	
		23-6-140; Section 23-6-185;	
		Section 23-6-187; Section 23-	
		6-193; Section 23-6-500-530;	
		Section 23-1-240	
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-500-530;	1.1.8
	public safety.	Section 23-1-240;	
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-500 through	1.2.1
	public safety.	530; Section 23-1-240	
Office of Highway Safety and Justice Programs	Department works to ensure the federal and state grants are directed to local agencies to improve	Section 23-6-30	3.2.1
	public safety.		
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-40	2.1.1
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-191	2.1.2
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-40	2.1.3
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-40	2.1.4
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-30	2.3.1
Human Resources	Department provides human resources services to DPS employees.	Section 23-6-30	2.3.2
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20; Section 23-6-	1.1.9
		30; Section 23-6-40	
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20; Section 23-6-	1.1.10
		30; Section 23-6-40	
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	3.2.1
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	3.2.2
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	3.2.3
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.1.3
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.1.4
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20	4.2.1
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.2.3
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.2.4
Communications	Department works to inform the public through social and traditional media.	Section 23-6-30	4.2.5
Communications	Department works to inform the public through social and traditional media.	Section 23-6-20; Section 23-6-	4.2.6
		30; Section 23-6-40	
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect	101.32 Cyber Security;	3.1.1
	agency data.	Federal Information Security	
		Management Act 2002 (Legal	
		basis for CJIS Security Policy);	
		S.C. Code Reg. 73-25	
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect	101.32 Cyber Security;	3.1.2
	agency data.	Federal Information Security	
		Management Act 2002 (Legal	
		basis for CJIS Security Policy);	
		S.C. Code Reg. 73-25	
Information Technology	Description of the construction of the COC construction within a stabilish and available are a second of the construction of t	C+i 22 C 20	2.2.4
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect agency data.	Section 23-6-30	3.2.4
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect	Section 23-6-30	3.2.5
miormation reclinology	agency data.	300000 Z3 0 30	3.2.5
Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect	58-101 State Emergency	3.2.6
miorination reciniology	agency data.	Preparedness Standards (D.	3.2.0
	and	State Agency Emergency	
		Preparedness	
		Responsibilities); Section 23-6-	
		195	
		190	

Information Technology	Department works to ensure that DPS operates within established guidelines and protocols to protect	Section 23-6-30; Section 23-6-	3.2.7
	agency data.	140	

Strategic Budgeting

PART A
Estimated Funds
Available this
Fiscal Year
(2015-16)

Source of Funds:	Totals	General Fund	Earmarked Funds	Federal Funds	Capital Reserve	General Fund - Non- Recurring	Other Funds - Non- Recurring
Is the source state, other or federal funding:	Totals	State	Other	Federal	Other	State	Other Funds
Is funding recurring or one-time?	Totals	Recurring	Recurring	Recurring	One-time	One-time	One-time
\$ From Last Year Available to Spend this Year							<u> </u>
Amount available at end of previous fiscal year		1,009,161	16,631,414	7,963,603	0	1,933,976	0
Amount available at end of previous fiscal year that agency can actually use this fiscal year:		1,009,161	947,454	0	0	1,933,976	0
If the amounts in the two rows above are not the same, explain why:	Enter explanation for each fund to the right		947,454 was carried forward for Capital Projects.				
\$ Estimated to Receive this Year						•	·
Amount budgeted/estimated to receive in this fiscal year:		82,274,314	49,855,191	30,471,399	1,800,000	1,169,000	768,000
Total Actually Available this Year							
Amount estimated to have available to spend this fiscal year (i.e. Amount available at end of previous fiscal year that agency can actually use in this fiscal year PLUS Amount budgeted/estimated to receive this fiscal year):		83,283,475	50,802,645	30,471,399	1,800,000	3,102,976	768,000

Explanations from the Agency regarding Part B:

Insert any additional explanations the agency would like to provide related to the information it provides below.

PART B How Agency Budgeted Funds

Source of Funds: (the rows to the left should populate	Totals	General Fund	Earmarked Funds	Federal Funds	Capital Reserve	General Fund - Non-	Other Funds - Non-
automatically from what the agency entered in Part A)						Recurring	Recurring
Amount estimated to have available to spend this fiscal year:	\$0	\$83,283,475	\$50,802,645	\$30,471,399	\$1,800,000	\$3,102,976	\$768,000
(the rows to the left should populate automatically from what the	40	Ç63,263, 173	\$30,302,013	Ų30, 17 1,333	\$1,000,000	93,102,370	7,00,000
agency entered in Part A)							
Where Agency Budgeted to Spend Money this Year							
Objective 1.1.1 - Annually decrease traffic fatalities toward Target		30,781,508	10,308,675	4,484,900			
Zero							
Objective 1.1.2 - Decrease serious traffic injuries		10,558,043	4,136,175	1,708,900			
Objective 1.1.3 - Decrease the number of traffic collisions		10,558,043	4,136,175	1,708,900			
Objective 1.1.4 - To improve the administration of justice, enhance		128,000	765,075	14,290,000			
public safety, and judiciously allocate resources to the victims of							
crime service provider community							
Objective 1.1.5 - Annually decrease CMV fatality collisions per 100		1,105,733	2,001,106	1,126,353		22.481	
million vehicle miles traveled		2,213,733	2,201,100	2,220,555		22,101	
Objective 1.1.6 - Annually decrease Motor coach/Passenger		55,000	93,525	63,000			
fatality collisions per 100 million vehicle miles traveled		33,000	33,323	33,000			
Objective 1.1.7 - Annually decrease CMV collisions in top ten high		1,656,133	3,189,180	1,938,346		200,000	
collision corridors		1,030,133	3,±03,100	1,230,340		200,000	
Objective 1.1.8 - Increase law enforcement officer safety		8,254,200	6,865,750	2,075,000	1.800.000	2,514,593	768.000
Objective 1.1.8 - Increase law enforcement officer safety Objective 1.1.9 - Increase seat belt use and see a reduction in		5,271,546	2,057,500	2,075,000 1,177,000	1,800,000	2,514,593	/68,000
		5,271,546	2,057,500	1,177,000			
unrestrained traffic fatalities							
Objective 1.1.10 - Informing the public of important traffic/safety		320,000		1,250,000			
matters through proactive media interviews and messaging							
Objective 1.2.1 - Increase law enforcement officer safety							
Objective 1.2.2 - Improve the quality of TCO applicants							
Objective 1.2.3 - Assist South Carolina governmental agencies		125,000					
obtain a broader understanding of immigration laws and							
application							
Objective 1.2.4 - Reduce trooper trainee turnover							
Objective 1.2.5 - Train BPS officers on current emergency response							
plans							
Objective 2.1.1 - Increase the applicant pool of minorities							
Objective 2.1.2 - Offer free to low cost health screenings to agency		2,500	1,500				
employees		· ·	,				
Objective 2.1.3 - Increase college graduate recruits		45,000	1.500				
Objective 2.1.4 - Increase law enforcement/civilian applicant pool		355,000	2,500				
, applicant poor		555,800	2,500				
Objective 2.1.5 - Retain current Law Enforcement personnel		3,670,000	400,000	149.000			
Objective 2.2.1 - Identify/host training opportunities in Human		2,500	400,000	145,000			
Trafficking, Fraudulent Document Recognition and Identity Fraud		2,300					
rraggicking, rradaulent bocument kecognition and identity rrada							
Objective 2.2.2 - Develop training programs by utilizing PowerDMS							
and partnering with other agencies		750,000	75.000				
Objective 2.2.3 - Provide semi-annual collision reconstruction		750,000	75,000				
training; host collision reconstruction accreditation examinations							
Objective 2.2.4 - Conduct training for troopers on victim services							
and victims' rights							
Objective 2.2.5 - Conduct training for civilian employees		15,000					
Objective 2.2.6 - Conduct training on police tactics and protocols		1,100,000	725,000				
Objective 2.3.1 - Increase the number of managers/supervisors		-	-				
trained in leadership and professionalism practices							
Objective 2.3.2 - Provide training to managers and supervisors on							
employment law matters affecting the agency						the state of the s	the state of the s

Strategic Budgeting

Conjective 3.1.2 - Compliance with findered, state, and other consuments for information security Conscribe 3.2.1 - Accretion for the lab by south middle of the consuments of the process of the consuments of the consuments of the lab by south middle of the consuments of the consume							
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Includence for information security Communicate starty messages to the media/stable. Collective 3.1-3-4-16 messages to the media/stable. Collective 3.1-3-4-16 messages to the media/stable of the messages to the media/stable of the messages. Collective 3.1-3-4-16 messages to the media/stable of the messages to the media/stable of the messages. Collective 3.1-3-4-16 messages to the messages to							
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Objective 3.12 - Increase in the Total Color of the Section Andrews in the use of 10% social media sets to community and sets of the Use of 10% social media sets to the Use of 10% social media sets of of 10% social sets of 10% social media sets of 10% social media sets of 10% social media sets of 10% social sets o							
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PERFORMANCE MEASURES

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context # and description of Goal the Objective is helping accomplish: Goal 1 - Enhance Public/Officer Safety Section 23-6-02. Section 23-6-02. Section 23-6-02. Section 23-6-02. Section 23-6-03. Section 23-6-140. Public Benefit/Intended Outcome: Decreasing traffic fatalities lowers the emotional and financial impact that traffic fatalities have on the citizens of South Carolina. Section 23-6-30. Section 23-6-100. Section 23-6-140. Section 23	
Legal responsibilities satisfied by Goal: Section 23-6-20, Section 23-6-30, Section 23-6-50, Section 23-6-51, Section 23-6-50, Section 23-6-50, Section 23-6-50, Section 23-6-51, Section 23-6-51, Section 23-6-50, Section 23-6-50, Section 23-6-50, Section 23-6-50, Section 23-6-51, Section 23-6-50, Section 23-6-51, Section 23-6-50, Section 23-6-50, Section 23-6-50, Section 23-6-51, Section 23-6-50, Section 23-6-50, Section 23-6-51, Section 23-6-51, Section 23-6-51, Section 23-6-50, Section 23-6-5	
Legal responsibilities satisfied by Goal: Section 23-6-20; Section 23-6-30; Section 23-6-50; Section 23-6-10; Section 23-6-1	
Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; Sa-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Resonsibilities) # and description of Strategy the Objective is under: Strategy 1.1 - Protect the Public through Enforcement and Education Objective Objective # and Description: Ob	
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Department or Division Summary: Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of	
and fatalities through enforcement and education of	
motorists	
Amount Budgeted and Spent To Accomplish Objective	
Total Budgeted for this fiscal year: \$45,575,083 Copy and paste this information from the Strategic Budgeting Chart	
Total Actually Spent: Agency will provide next year	

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Details

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero
Performance Measure:	Compare past 3 years traffic fatalities state crash data
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	650
<u>Details</u>	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	To measure the success of efforts to save lives
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Measure met
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Reasonable target value based on last 3 years data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Increasing highway safety education in coordination with aggressive traffic
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	enforcement
reached?	
How the Agency is Measuring its Performance	
· · · · · · · · · · · · · · · · · · ·	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero
, ,	
Performance Measure:	Hazardous Materials Fatality Collisions per 100 million Vehicle Miles Traveled
Terromance weasares	(VMT)
Type of Measure:	
Results	
2013-14 Actual Results (as of 6/30/14):	0.004
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	0.003

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To help reduce fatalities and align with goals of FMCSA to improve interstate	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	This rate is aligned with the FMCSA	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		
How the Agency is Measuring its Performance		•
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero	
Performance Measure:	State Commercial Vehicle Fatality Reduction Goal	
Type of Measure:		
Results		
2013-14 Actual Results (as of 6/30/14):		
2014-15 Target Results:	0	
2014-15 Actual Results (as of 6/30/15):	75	
2015-16 Minimum Acceptable Results:	0	
2015-16 Target Results:	0	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To help reduce commercial motor vehicle fatalities and improve intrastate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in top ten corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on Target Zero	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in most traveled corridors	
How the Agency is Measuring its Performance		•
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero	
Performance Measure:	State Hazardous Material Fatality Reduction Goal	
Type of Measure:		
Results		
2013-14 Actual Results (as of 6/30/14):	2	
2014-15 Target Results:	0	
2014-15 Actual Results (as of 6/30/15):	3	
2015-16 Minimum Acceptable Results:	0	
2015-16 Target Results:	0	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To help reduce commercial motor vehicle fatalities and improve intrastate commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in corridors	
	CITOTO III COTTIGOTO	1

What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on Target Zero
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Increase public awareness, safety campaigns, concentrated enforcement
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	efforts in most traveled corridors
reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.1 - Annually decrease traffic fatalities toward Target Zero
Performance Measure	To decrease traffic fatalities from the 2010 - 2014 calendar base year average
	by December 31, 2015
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15) 2015-16 Minimum Acceptable Results	
2015-16 William Acceptable Results 2015-16 Target Results	
Details	744
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	7 3 7
What are the names and titles of the individuals who chose this as a performance measure?	Director Leroy Smith
Why was this performance measure chosen?	To measure the success of efforts to save lives
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Leroy Smith
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on last 5 years data
made on setting it at the level at which it was set?	•
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Priority projects and activities identified in the State Strategic Highway Safety
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	Plan, Highway Safety & Performance Plan (SHSP), and Highway Safety
reached?	Improvement Plan will be addressed and executed through the 2016 SHSP
	implementation plan.

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

•	
Most Potential Negative Impact	Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Reducing traffic fatalities reduces these burdens on the state.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.
	Changes to the Implied Consent Law to allow roadside breath testing to enhance Driving Under the Influence enforcement.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
National Highway Traffic Safety Administration (NHTSA) Grant	NHTSA Policy	NHTSA - External	9/22/14-9/26/14
Management Review			
A-133 Audit	State Requirements	State Auditors Office - Internal	10/1/14-12/1/14

Agreed Upon Procedures	State Requirements	Hobbs CPA - External	1/27/15-1/29/15
OJP Justice Assistance Grants (JAG) Program Review		OJP Program - Internal	5/18/15-5/22/15
CAFR Audit	State Requirements	Clifton Larson - External	9/1/14-12/1/14

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic	State/Local Government Entity
	safety trends, partner on solutions, coordinate traffic	
	law enforcement, fund traffic safety initiatives.	
lational Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
	safety trends, partner on solutions, coordinate traffic	
	law enforcement, fund traffic safety initiatives and	
	enhance public educational efforts.	
ederal Highway Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
	safety trends, partner on solutions, coordinate traffic	
	law enforcement, fund traffic safety initiatives and	
	enhance public educational efforts.	
C Department of Alcohol and Other Drug Abuse Services	Increase traffic safety through the reduction of drunk	State/Local Government Entity
	and drugged driving.	
C Commission on Prosecution Coordination	Increase traffic safety through enhanced and more	State/Local Government Entity
	effective prosecutorial strategies as they relate to	
	motor vehicle violations.	
mpaired Driving Prevention Council	Increase traffic safety through the reduction of drunk	Business, Association or Individual
	and drugged driving.	
Inderage Drinking Action Group	Increase traffic safety through the reduction of drunk	Business, Association or Individual
	and drugged driving and other high-risk behavior	
	engaged in by underaged youth.	
Nothers Against Drunk Driving	Increase traffic safety through the reduction of drunk	Business, Association or Individual
	and drugged driving.	
Operation Lifesaver	Increase traffic safety through the reduction of	Business, Association or Individual
Indianal Cafety Council	crashes between motor vehicles and trains.	Business, Association or Individual
National Safety Council	Increase traffic safety through the reduction of motor	Business, Association of Individual
	vehicle crashes involving youthful, elderly,	
	inexperienced and other categories of motor vehicle operators.	
merican Automobile Association	Increase traffic safety through reductions in motor	Business, Association or Individual
anchedi Adtoriobile Association	vehicle crashes.	Business, Association of Marviada
outh Carolina Law Enforcement Officers Association	Coordinate and collaborate on training and policy	Business, Association or Individual
	issues common to law enforcement agencies.	
outh Carolina Sheriff's Association	Coordinate and collaborate on training and policy	Business, Association or Individual
	issues common to law enforcement agencies.	
outh Carolina Judicial Department	Coordinate and collaborate on training, policy and	State/Local Government Entity
	programmatic issues for the enhancement of justice,	
	the more efficient and rapid administration of judicial	
	matters initiated by law enforcement and for the	
	promotion of public education regarding the criminal	
	iustice system.	
outh Carolina Trucking Association	Coordinate and collaborate on training, policy and	Business, Association or Individual
	programmatic matters as they relate to reductions in	
	injuries and fatalities involving commercial motor	
	vehicles.	

US Department of Justice, Office of Justice Programs to	Provides guidance and recommendations for criminal	Business, Association or Individual
include the Bureau of Justice Assistance, the Office of	justice system improvement as well as federal grant	
Victims of Crime, the Office of Juvenile Justice and	funding to the SCDPS Office of Highway Safety and	
Delinquency Prevention and the Office on Violence Against	Justice Programs for the allocation of subgrants to	
Women.	state agencies, units of local government and non-	
	profit agencies.	
SC Law Enforcement Networks	A multi-jurisdictional collaborative initiative to educate	State/Local Government Entity
	the public on sound highway safety practices and a	
	coordinated enforcement effort to identify offenders.	
SC Department of Motor Vehicles	Increase traffic safety awareness, identify traffic	State/Local Government Entity
	safety trends, partner on solutions, coordinate traffic	
	law enforcement, fund traffic safety initiatives and	
	enhance public educational efforts.	
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
	safety trends, partner on solutions, coordinate traffic	
	law enforcement, fund traffic safety initiatives.	
Solicitors Offices	Increase traffic safety awareness, identify traffic	State/Local Government Entity
	safety trends, partner on solutions, coordinate traffic	
	law enforcement, fund traffic safety initiatives.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Education	
Objective		1
Objective # and Description:	Objective 1.1.2 - Decrease serious traffic injuries	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-140	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Decreasing serious traffic injuries allows our state to	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	be safer, reduces medical and insurance costs, and	
	reduces the emotional toll on families.	
Agency Programs Associated with Objective	LUCIA DA LOS ATRACTOS AND	le a mai
Program Names:	Highway Patrol, State Transport Police, Office of	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
- "1 -	Highway Safety and Justice Programs	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person	Land de la constant d	
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12 Colonel	
Position: Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries,	
beparement of bivision summary.	and fatalities through enforcement and education of	
	motorists.	
Amount Budgeted and Spent To Accomplish Objective		
, , , , , , , , , , , , , , , , , , , ,		
Total Budgeted for this fiscal year:	\$16,403,118	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.2 - Decrease serious traffic injuries
Performance Measure	To decrease serious traffic injuries from the 2010 - 2014 calendar base year
	average by December 31, 2015
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	2990
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Director Leroy Smith
Why was this performance measure chosen?	Reasonable target base on last 3 years data
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Leroy Smith
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on last 5 years data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Prioirty projects and acitivies identified in the State Strategic Highway Safety
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	Plan, Highway Safety & Performance Plan (SHSP), and Highway Safety
reached?	Improvement Plan will be addressed and executed through the 2016 SHSP

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Traffic Injuries result in physical pain, emotional pain, lost work, lost income, higher insurance rates, and other economic loss. Reducing traffic injuries reduces these burdens on the
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic	State/Local Government Entity
SC Department of Transportation, National Highway Traffic	Increase traffic safety awareness, identify traffic	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Education	
Objective		,
Objective # and Description:	Objective 1.1.3 - Decrease the number of traffic	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	collisions	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-140;	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Decreasing traffic collisions lowers insurance costs,	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
•	reduces injuries, and makes the roadways safer.	3// 3
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, State Transport Police, Office of	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Highway Safety and Justice Programs	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries,	
	and fatalities through enforcement and education of	
	motorists.	1
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$16,403,118	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		
TEN CHANGE HE CONE		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

What are the names and titles of the individuals who chose this as a performance measure?

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.3 - Decrease the number of traffic collisions	
Performance Measure	: Compare past 3 years traffic collisions state crash data	
Type of Measure	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14)		
2014-15 Target Results		
2014-15 Actual Results (as of 6/30/15)		
2015-16 Minimum Acceptable Results		
2015-16 Target Results	: 68362	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	To measure the success of efforts to save lives	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	N/A	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on last 3 years data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	increasing highway safety education in coordination with aggressive traffic enforcement	
How the Agency is Measuring its Performance		_
Objective Number and Description	Objective 1.1.3 - Decrease the number of traffic collisions	
Performance Measure	To decrease the number of traffic collisions from the 2010-2015 calendar	
	base year average by December 31, 2015	
Type of Measure	: Outcome	
Results		
2013-14 Actual Results (as of 6/30/14)	: 115619	
2014-15 Target Results		
2014-15 Actual Results (as of 6/30/15)		
2015-16 Minimum Acceptable Results		
2015-16 Target Results	116000	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	

Director Leroy Smith

Why was this performance measure chosen?	Reasonable target base on last 3 years data
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns
What are the names and titles of the individuals who chose the target value for 2015-16?	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on last 5 years data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	Prioirty projects and acitivies identified in the State Strategic Highway Safety Plan, Highway Safety & Performance Plan (SHSP), and Highway Safety Improvement Plan will be addressed and executed through the 2016 SHSP imp

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Traffic Collisions result in fatalities, injuries, property damage and economic loss. By not reducing the number of traffic collisions, the public is subjected to these negative incidents.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
,	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Education	
Objective		
Objective # and Description:	Objective 1.1.4 - To improve the administration of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	justice, enhance public safety, and judiciously allocate	
	resources to the victims of crime service provider	
	community	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-50; Section 23-6-100;	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
	Section 23-6-140; Section 23-6-185; Section 23-6-187;	
	Section 23-6-193; Section 23-6-500-530; Section 23-1-	
	240	
Public Benefit/Intended Outcome:	Efficiently awarding grants and resources to local	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	agencies allows those agencies to better serve their	
	local communities.	
Agency Programs Associated with Objective		1
Program Names:	Office of Highway Safety and Justice Programs	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Phil Riley	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Highway Safety and Justice Programs	
Department or Division Summary:	Department works to ensure the federal and state	
	grants are directed to local agencies to improve public	
Amount Budgeted and Spent To Accomplish Objective	safety.	
Total Budgeted for this fiscal year:	\$15,183,075	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Descriptio	Objective 1.1.4 - To improve the administration of justice, enhance
	public safety, and judiciously allocate resources to the victims of crime
	service provider community
Performance Measure	Increase crime victims' service activities, as measured by victims served
Type of Measure	: Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	c <mark>67498 </mark>
2014-15 Target Results	g <mark>N/A</mark>
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	x <mark>65518</mark>
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Federal
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Director of Highway Safety and Justice Programs Phil Riley
Why was this performance measure chosen?	Administration of justice is fundamental to goals and objectives of OHSJP and
	in concert with DOJ & NHTSA requirements
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	N/A
What are the names and titles of the individuals who chose the target value for 2015-16?	No goals are set
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Consolidation of subgrantee reports showing numbers of victims of crime
made on setting it at the level at which it was set?	served
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly Should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	By not efficiently administering grants and safety programs, agencies and service providers are less able to accomplish their missions of serving the public.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options St	Strengthen Driving Under the Influence laws regarding requirements and exceptions in the video taping law to enhance prosecution.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

<u>Instructions</u>: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Department of Justice	Increase traffic safety awareness, identify traffic	Business, Association or Individual

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Oktober	and Education	<u>. </u>
Objective	Objective 1.1.5 - Annually decrease CMV fatality	Construction of the state of th
Objective # and Description:	collisions per 100 million vehicle miles traveled	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-140	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by objective.	Section 23-0-30, Section 23-0-100, Section 23-0-140	copy and paste this from the institution of the Strategy, Objectives and responsibility chart
Public Benefit/Intended Outcome:	Decreasing commercial motor vehicle traffic fatalities	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
,	lowers the emotional and financial impact that traffic	5,, , , , , , , , , , , , , , , , , , ,
	fatalities have on the citizens of South Carolina.	
Agency Programs Associated with Objective		_
Program Names:	State Transport Police	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor	
	vehicle collisions, injuries, and fatalities through enforcement and education of commercial drivers.	
	enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		
A STATE OF THE PROPERTY OF THE		
Total Budgeted for this fiscal year:	\$4,255,673	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		_
Objective Number and Description	Objective 1.1.5 - Annually decrease CMV fatality collisions per 100	
	million vehicle miles traveled	
Performance Measure:	Commercial Motor Vehicle (CMV) Fatality Collisions per 100 million Vehicle	
	Miles Traveled (VMT)	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):		
2014-15 Target Results:		
2014-15 Actual Results (as of 6/30/15):		
2015-16 Minimum Acceptable Results:		
2015-16 Target Results:	0.145	
Details Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Federal	This rate is aligned with the FMCSA
two cells over)	rederal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate	
why was this performance measure chosen:	commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement	
in the target rate was not reduced in 201 (25), what sharpes were made to dry and choose it may reduced.	efforts in high collision corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	This rate is aligned with the FMCSA	
made on setting it at the level at which it was set?		
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Increase public awareness, safety campaigns, and concentrated enforcement	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	efforts in high collision corridors	
reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under

Most Potential Negative Impact	Traffic collisions result in fatalities, injuries, property damage and economic loss. By not reducing the number of traffic collisions, the public is subjected to these negative incidents.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
20.0	and Education	<u> </u>
Objective		
Objective # and Description:	Objective 1.1.6 - Annually decrease Motor	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	coach/Passenger fatality collisions per 100 million	
	vehicle miles traveled Section 23-6-30; Section 23-6-140	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-140	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Decreasing commercial motor vehicle traffic fatalities	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
,	lowers the emotional and financial impact that traffic	3, 3
	fatalities have on the citizens of South Carolina.	
Agency Programs Associated with Objective		
Program Names:	State Transport Police	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor	
	vehicle collisions, injuries, and fatalities through	
	enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		1
Total Budgeted for this fiscal year:	\$211,525	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
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- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.6 - Annually decrease Motor coach/Passenger fatality]
	collisions per 100 million vehicle miles traveled	
Performance Measure:	Motor Coach/Passenger Carrier Fatality Collisions per 100 million Vehicle	<u> </u>
	Miles Traveled (VMT)	<u> </u>
Type of Measure:	Outcome	<mark>-</mark>
Results		
2013-14 Actual Results (as of 6/30/14):	0.02	<u> </u>
2014-15 Target Results:	0.018	<u> </u>
2014-15 Actual Results (as of 6/30/15):		<u></u>
2015-16 Minimum Acceptable Results:	0.018	<u>4</u>
2015-16 Target Results:	0.018	_
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Federal	This rate is aligned with the FMCSA
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate	<u> </u>
	commerce	<u> </u>
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement efforts in most traveled corridors	·
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	f
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	To reduce fatalities and align with goals of FMCSA to improve interstate	<mark>-</mark>
made on setting it at the level at which it was set?	commerce	<mark>,</mark>
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	·
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Increase public awareness, safety campaigns, concentrated enforcement	<mark>f</mark>
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	efforts in most traveled corridors	<mark>/</mark>
How the Agency is Measuring its Performance		_
Objective Number and Description	Objective 1.1.6 - Annually decrease Motor coach/Passenger fatality	1
	collisions per 100 million vehicle miles traveled	
Performance Measure:		<u> </u>
Type of Measure:		
Results		1
2013-14 Actual Results (as of 6/30/14):	10	<u>-</u>
2014-15 Target Results:	0	<u> </u>
2014-15 Actual Results (as of 6/30/15):	1	
2015-16 Minimum Acceptable Results:	0	
		<u></u>

2015-16 Target Results: 0

Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Federal	This rate is aligned with the FMCSA
two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate	
	commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	To reduce fatalities and align with goals of FMCSA to improve interstate	
made on setting it at the level at which it was set?	commerce	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Increase public awareness, safety campaigns, concentrated enforcement	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	efforts in corridors	
reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

study.	
Most Potential Negative Impact	Commercial traffic collisions result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Reducing traffic fatalities reduces these burdens on
	the state.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Education	
Objective		
Objective # and Description:	Objective 1.1.7 - Annually decrease CMV collisions in	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	top ten high collision corridors	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-140;	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
	Section 23-6-285	
Public Benefit/Intended Outcome:	Decreasing commercial motor vehicle traffic fatalities	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	lowers the emotional and financial impact that traffic	
	fatalities have on the citizens of South Carolina.	
Agency Programs Associated with Objective		
Program Names:	State Transport Police	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor	
	vehicle collisions, injuries, and fatalities through	
	enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		1
Total Budgeted for this fiscal year:	\$6,983,659	Copy and paste this information from the Strategic Budgeting Chart
,		copy and paste this information from the strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 1.1.7 - Annually decrease CMV collisions in top ten high	
	collision corridors	
Performance Measure	Commercial Motor Vehicle Crash Reduction in Top Ten High Crash Corridors	
Type of Measure	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14)	996	
2014-15 Target Results		
2014-15 Actual Results (as of 6/30/15)		
2015-16 Minimum Acceptable Results		
2015-16 Target Results	976	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected	This rate is aligned with the FMCSA
two cells over) What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor	
· ·	• •	
Why was this performance measure chosen?	To reduce fatalities and align with goals of FMCSA to improve interstate	
	commerce	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase public awareness, safety campaigns, concentrated enforcement	
	efforts in top ten corridors	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year collision data	
made on setting it at the level at which it was set?		
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Increase public awareness, safety campaigns, concentrated enforcement	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	efforts in top ten corridors	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under

Most Potential Negative Impact	Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
# and description of doar the objective is neighing accomplish.	Goal 1 - Enhance Public/Officer Safety	copy and paste this from the second commit of the Mission, vision and doas chart
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by doal.	Section 23-6-90; Section 23-6-140; Section 23-6-500	copy and paste this from the first countrie of the Mission, vision and Goals Chart
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Education	
Objective		•
Objective # and Description:	Objective 1.1.8 - Increase law enforcement officer	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	safety	
Legal responsibilities satisfied by Objective:	Section 23-6-500-530; Section 23-1-240	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS seeks to utilize the latest technology and training	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	to increase law enforcement officer safety which	
	reduces the financial and emotional factors that occur	
	when officers are injured and unable to work.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, Office of Highway Safety and Justice	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Programs	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries,	
	and fatalities through enforcement and education of	
	motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$22,277,543	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		
I EM OMMANGE MICAGORES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.8 - Increase law enforcement officer safety
Performance Measure:	The OHSJP will provide, through its federally grant-funded justice program
	projects, officer protective equipment for at least twenty law enforcement
	agencies as appropriate throughout the state.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	4
2014-15 Target Results:	18
2014-15 Actual Results (as of 6/30/15):	18
2015-16 Minimum Acceptable Results:	20
2015-16 Target Results:	8
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Director Phil Riley
Why was this performance measure chosen?	Officer safety core objective and goal of DPS/OHSJP
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Phil Riley
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Consolidation of subgrantee reports showing numbers of local and state law
made on setting it at the level at which it was set?	enforcement agencies served by the receipt of officer protective equipment
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Reductions in officer safety place DPS officers in danger, inflict emotional and physical pain, and induce financial inefficiencies through turnover.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

3 General Assembl	v Ontions

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school in Lexington County, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Goal 1 - Enhance Public/Officer Safety	
Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Section 23-6-90; Section 23-6-140; Section 23-6-500	
through 530; 58-101 State Emergency Preparedness	
Standards (D. State Agency Emergency Preparedness	
Responsibilities)	
Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
and Education	
The state of the s	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
, , , , , , , , , , , , , , , , , , , ,	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
collisions, injuries, and fatalities.	
	1
Highway Patrol, Communications Division	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
	1
	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
, ,	
3	
motorists.	
\$8,506,046	Copy and paste this information from the Strategic Budgeting Chart
Agency will provide next year	
	Section 23-6-20; Section 23-6-30; Section 23-6-60; Section 23-6-90; Section 23-6-140; Section 23-6-500 through 530; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities) Strategy 1.1 - Protect the Public through Enforcement and Education Objective 1.1.9 - Increase seat belt use and see a reduction in unrestrained traffic fatalities Section 23-6-20; Section 23-6-30; Section 23-6-40 Increasing seat belt usage among drivers and passengers has a positive effect on reducing traffic collisions, injuries, and fatalities. Highway Patrol, Communications Division Michael Oliver 12 Colonel 10311 Wilson Boulevard Blythewood, SC 29016 South Carolina Highway Patrol Department works to reduce traffic collisions, injuries, and fatalities through enforcement and education of motorists.

PERFORMANCE MEASURES

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		_
Objective Number and Description	Objective 1.1.9 - Increase seat belt use and see a reduction in	l
	unrestrained traffic fatalities	l
Performance Measure:	In calendar year 2014, increase safety events/fairs/community outreach	1
	conducted by the CROs distributing safety materials, using the driving	l
	simulator, rollover simulator and golf cart/goggles.	1
Type of Measure:	Outcome	1
Results		l
	Agency did not use PM during this year	l
2014-15 Target Results:		l
2014-15 Actual Results (as of 6/30/15):		l
2015-16 Minimum Acceptable Results:		l
2015-16 Target Results:	900	l
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected	
two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	l
Why was this performance measure chosen?	To educate the public on top causation for traffic fatalities to prevent them in	1
	the future	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate resources allocated to increase safety events/fairs/community	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	1
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous data and feedback from the public	l
made on setting it at the level at which it was set?		l
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	l
		1
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is		1
reached or what resources are being diverted to ensure performance measures more likely to be reached, are		1
reached?		1
		<u> </u>

POTENTIAL NEGATIVE IMPAC

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Increasing seat belt usage has proven to reduce traffic fatalities
--

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

71	,		
Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase troffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
National Highway Traffic Safety Administration	Increase troffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		_
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.1 - Protect the Public through Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Education	
Objective		_
Objective # and Description:	Objective 1.1.10 - Informing the public of important	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	traffic/safety matters through proactive media	
	interviews and messaging	
Legal responsibilities satisfied by Objective:	Section 23-6-20; Section 23-6-30; Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS utilizes social media and traditional media to	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	better inform and serve the public by making them	
	more aware and safer.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, Communications Division	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		•
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$1,570,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Details

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
	Objective 1.1.10 - Informing the public of important traffic/safety
Objective Number and Description	matters through proactive media interviews and messaging
Performance Measure	Conduct 600 public safety presentations
Type of Measure:	
Results	ouput
2013-14 Actual Results (as of 6/30/14):	524
2014-15 Target Results:	1000
2014-15 Actual Results (as of 6/30/15):	524
2015-16 Minimum Acceptable Results:	600
2015-16 Target Results:	600
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	Increase public awareness to enhance traffic safety
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Based upon actual performance which has increased our target goal is being
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based upon actual performance which has increased our target goal is being reevaluated
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.1.10 - Informing the public of important traffic/safety
	matters through proactive media interviews and messaging
Performance Measure:	In calendar year 2014, increase proactive media interviews with Commulty Relations Officers and DPS Communications to promote highway safety and traffic issues.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	5500

2015-16 Target Results:

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through education	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based off previous year data	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Public is not informed of traffic safety initiatives and is unable to make prudent decisions.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

.son neview was initiated (outside request, internal in	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
icy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
cy,	etc.)	

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
,	Section 23-6-90; Section 23-6-140; Section 23-6-500	· · ·
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.2 - Protect SCDPS Officers through Training	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Resource Commitment	
Objective		_
Objective # and Description:	Objective 1.2.1 - Increase law enforcement officer	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	<u>safety</u>	
Legal responsibilities satisfied by Objective:	Section 23-6-500 through 530; Section 23-1-240	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS seeks to utilize the latest technology and training	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	to increase law enforcement officer safety which	
	reduces the financial and emotional factors that occur	
	when officers are injured and unable to work.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol, Office of Highway Safety and Justice	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Programs	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries,	
	and fatalities through enforcement and education of	
	motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	See 01.1.8	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
DEDECORMANICE MEACUREC		
PERFORMANCE MEASURES		

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.2.1 - Increase law enforcement officer safety
Performance Measure:	The OHSJP will provide, through its federally grant-funded justice program
	projects, officer protective equipment for at least twenty law enforcement
	agencies as appropriate throughout the state.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	31
2014-15 Target Results:	18
2014-15 Actual Results (as of 6/30/15):	18
2015-16 Minimum Acceptable Results:	20
2015-16 Target Results:	20
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Director Phil Riley
Why was this performance measure chosen?	Officer safety core objective and goal of DPS/OHSJP
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Phil Riley
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Consolidation of subgrantee reports showing numbers of local and state law
made on setting it at the level at which it was set?	enforcement agencies served by the receipt of officer protective equipment
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Reductions in officer safety place DPS officers in danger, inflict emotional and physical pain, and induce financial inefficiencies through turnover.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
Agency's compliance with CALEA standards	Three year cycle requirement	CALEA Assessors, External	04/27/2013 - 05/01/2013

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school in becompting to partner individually. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	, ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		•
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.2 - Protect SCDPS Officers through Training	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Resource Commitment	
Objective		,
Objective # and Description:	Objective 1.2.2 - Improve the quality of TCO applicants	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Improving Tele-Communications Operator Applicants	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	allows the agency to hire well trained employees who	
	will provide better service to citizens when calling the	
	agency with emergency situations.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Richard Ray	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to maintain tele-communication	
	centers that efficiently serve the public and the	
	agency's employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

Objective Number and Description Objective 1.2.2 - Improve the quality of TCO applicants Performance Measure: Develop a TCO Recruitment Plan Type of Measure: Develop a TCO Recruitment Plan Develop a TCO Recruitment Plan 1014-15 Actual Results (as of 6/30/14): 0 2014-15 Actual Results (as of 6/30/14): 0 2014-15 Actual Results (as of 6/30/15): 0 2015-16 Minimum Acceptable Results: 1 2015-16 Farget Results: 1 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Captain Richard Ray Why was this performance measure chosen? To improve the quality of candidates and services delivered to the public Plan is still being developed What are the names and titles of the individuals who chose the target value for 2015-16? Captain Richard Ray What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? Yes If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure is to reached or what resources are being diverted to ensure performance measures more likely to be reached are	How the Agency is Measuring its Performance		
Results 2013-14 Actual Results (as of 6/30/14): 0 2014-15 Target Results: 1 2014-15 Target Results: 1 2014-15 Actual Results (as of 6/30/15): 0 2014-15 Actual Results (as of 6/30/15): 0 2014-15 Actual Results (as of 6/30/15): 0 2015-16 Minimum Acceptable Results: 1 2015-16 Target Results: 1 Details Only Agency Selected two cells over) What are the names and titles of the individuals who chose this as a performance measure? Captain Richard Ray Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is Output 1	Objective Number and Description	Objective 1.2.2 - Improve the quality of TCO applicants	
Results 2013-14 Actual Results (as of 6/30/14): 2014-15 Target Results: 2014-15 Target Results: 2014-15 Actual Results (as of 6/30/15): 2015-16 Minimum Acceptable Results: 2015-16 Target Results: 2015-20 Target Results: 2	Performance Measure	: Develop a TCO Recruitment Plan	
2013-14 Actual Results (as of 6/30/14): 0 2014-15 Target Results: 1 2014-15 Target Results: 1 2014-15 Actual Results (as of 6/30/15): 0 2015-16 Minimum Acceptable Results: 1 2015-16 Target Results: 1 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? Yes If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Type of Measure	: Output	
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What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Plan is still being developed	
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If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is		To improve the quality of candidates and services delivered to the public	
	Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is		
1	reached or what resources are being diverted to ensure performance measures more likely to be reached, are		
reached?	reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Not improving the quality of TCO applicants results in poor service to the public in emergency situations and higher costs for the state.	
Level Requires Outside Help		
Outside Help to Request		
Level Requires Inform General Assembly		
3 General Assembly Options		

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
N/A		

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		_
# and description of Goal the Objective is helping accomplish	1:	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.2 - Protect SCDPS Officers through Training	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Resource Commitment	
Objective		
Objective # and Description:	Objective 1.2.3 - Assist South Carolina governmental	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	agencies obtain a broader understanding of	
	immigration laws and application	
Legal responsibilities satisfied by Objective:	Section 23-6-60	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Educate other state agencies of the proper procedures	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
rubiic benefit/intended Outcome.	in enforcina immiaration laws.	copy and paste this from the fourth column of the strategy, objectives and responsibility chart
Agency Programs Associated with Objective	in enjoicing minigration laws.	•
Program Names:	Immigration Enforcement Unit	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	,	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Eddie Johnson	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	• · · · · · · · · · · · · · · · · · · ·
Position:	Lieutenant	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to ensure public safety through	
	enforcement and education of Illegal Immigration	
	laws.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$125,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description Objective 1.2.3 - Assist So	uth Carolina governmental agencies obtain a
broader understanding o	immigration laws and application
Performance Measure: Research and develop an ill	egal immigration/foreign national training program
to be delivered to state and	local law enforcement agencies in South Carolina
Type of Measure: <mark>Outcome</mark>	
Results	
2013-14 Actual Results (as of 6/30/14): <mark>15</mark>	
2014-15 Target Results: 20	
2014-15 Actual Results (as of 6/30/15): 11	
2015-16 Minimum Acceptable Results: 20	
2015-16 Target Results: 20 Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, Only Agency Selected	
boes the state or leuera government require the agency to track this: (provide any additional explanation needed, two cells over)	
What are the names and titles of the individuals who chose this as a performance measure? Lieutenant Eddie Johnson	
Why was this performance measure chosen? Based on need of trainings	requested by other state agencies and law
enforcement agencies	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? Reevaluate our target goal	
What are the names and titles of the individuals who chose the target value for 2015-16?	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally Based on previous years	
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact

Local agencies will not have a complete understanding of enforcement of immigration laws in their communities.

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

71	,		
Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual? Business, Association or Individual	
US Homeland Security	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.		
SC Law Enforcement Division	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity	
Probation, Pardon, and Parole	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity	
Department of Natural Resources	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity	
Local law enforcement agencies	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity	
US Department of Justice	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	Business, Association or Individual	
Solicitor's Offices	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.2 - Protect SCDPS Officers through Training	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Resource Commitment	
Objective		_
Objective # and Description:	Objective 1.2.4 - Reduce trooper trainee turnover	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Reducing trooper trainee turnover saves the state	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	money by allowing the agency an efficient return on	
	investment in training new troopers.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	E.J. Talbot	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	5400 Broad River Road Columbia, SC 29210	
Department or Division:	Highway Patrol Training Unit	
Department or Division Summary:	Department trains all DPS law enforcement officers.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.2.4 - Reduce trooper trainee turnover
Performance Measure	Track trainee Turnover Reduction
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	: 0
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
two cells over) What are the names and titles of the individuals who chose this as a performance measure?	Captain E.J. Talbot
	-
Why was this performance measure chosen?	Improve trainee retention, save associated training costs and enhance
1611	workforce numbers
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Pre-Academy to prepare trainees for academic and proficiency requirements,
	peer support and counseling available to assist with personal issues
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain E.J. Talbot
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	The absolute best case estimate based on average downward trends in
made on setting it at the level at which it was set?	trainee attrition
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Pre-Academy to prepare trainees for academic and proficiency requirements,
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	peer support and counseling available to assist with personal issues
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	By not reducing trooper trainee turnover, more state funds are being spent to attract, hire and train troopers.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school separately. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	, • ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 1 - Enhance Public/Officer Safety	
Legal responsibilities satisfied by Goal:	Section 23-6-20; Section 23-6-30; Section 23-6-60;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-90; Section 23-6-140; Section 23-6-500	
	through 530; 58-101 State Emergency Preparedness	
	Standards (D. State Agency Emergency Preparedness	
	Responsibilities)	
# and description of Strategy the Objective is under:	Strategy 1.2 - Protect SCDPS Officers through Training	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	and Resource Commitment	
Objective		
Objective # and Description:	Objective 1.2.5 - Train BPS officers on current	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	emergency response plans	
Legal responsibilities satisfied by Objective:	58-101 State Emergency Preparedness Standards (D.	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-90; Section 23-6-195	
Public Benefit/Intended Outcome:	Ensuring the safety of employees and visitors to the	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	statehouse by ensuring all BPS employees are	
	proficient on emergency response plans.	
Agency Programs Associated with Objective		
Program Names:	Bureau of Protective Services	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Zackary Wise	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Chief	
Office Address:	1205 Pendleton Street Columbia, SC 29201	
Department or Division:	Bureau of Protective Services	
Department or Division Summary:	Department ensures the safety of all visitors and	
	employees to the State House Complex and other	
	state facilities.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 1.2.5 - Train BPS officers on current emergency response
	plans
Performance Measure:	Provide training for BPS officers in emergency response.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	80%
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise
Why was this performance measure chosen?	To make sure we were providing adequate service to the citizens, Governor and Legislative members
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Continuing to ensure all officers receive training, schedule training dates in
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on number of first responders to include Sgt. At Arms
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	BPS not being trained on current emergency response plans places employees and visitors to state facilities at risk.		
Level Requires Outside Help			
Outside Help to Request			
Level Requires Inform General Assembly			

General Assemb	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

	Reason Review was Initiated (outside request, internal policy, etc.)		Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A	policy, etc.)	internal	bate neview znaca (www.p.b.) + + + +

PARTNERS

Instructions: Under the column labeled, "Current Partner Entities" list all entities the agency is currently working with that help the agency accomplish this objective. Under the "Ways Agency works with Current Partners," enter the ways the agency works with the entity (names of projects, initiatives, etc.) which helps the agency accomplish this objective. List only one partner per row and insert as many rows as necessary to list all of the partners. Note, if there is a large list of partners that all fit within a certain group, the agency can list the group instead of each partner individually. For example, if the agency works with every middle school in the state, the agency can list SC Middle Schools, instead of listing each middle school is parantely. As another example, if the agency works with every high school in Lexington county, the agency can list Lexington County High Schools, instead of listing each high school in the county separately.

Current Partner Entity	, · · ·	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
House/Senate Sergeant at Arms	Coordinates resources during emergency	State/Local Government Entity
South Carolina Law Enforcement Division	Coordinates resources during emergency	State/Local Government Entity
Local Law Enforcement Agencies	Coordinates resources during emergency	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	·	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Professional Workforce	
Objective		
Objective # and Description:	Objective 2.1.1 - Increase the applicant pool of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	minorities	
Legal responsibilities satisfied by Objective:	Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Increasing the applicant pool of minorities allows the	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	agency to hire professional and diverse employees to	
	serve South Carolina.	
Agency Programs Associated with Objective		
Program Names:	Human Resources, Highway Patrol, State Transport	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Police, Bureau of Protective Services	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$0	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
	Objective 2.1.1 - Increase the applicant pool of minorities
Performance Measure:	Utilize current law enforcement minorities feedback and assistance with recruiting efforts.
Type of Measure:	Input/Explanatory/Activity
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results: 2015-16 Target Results:	
Details	24%
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	Based on the demographics of the state to diversify our workforce
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Number of focus group meetings to obtain feedback
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	Objective 2.1.1 Increase the conditions and of minorities
Performance Measure:	Objective 2.1.1 - Increase the applicant pool of minorities Host Recruitment Seminars
Type of Measure:	
Results	- Cutput
2013-14 Actual Results (as of 6/30/14):	12
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	15
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor
Why was this performance measure chosen?	Part of a comprehensive recruiting and hiring plan to attract qualified applicants
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase funding
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on dvisions need to attract and hire new officers
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes

If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
	Objective 2.1.1 - Increase the applicant pool of minorities
	Recruit diversified workforce
Type of Measure	
Results	Output
2013-14 Actual Results (as of 6/30/14)	14919
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To provide better service to the public
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
	Objective 2.1.1 - Increase the applicant pool of minorities
	Recruit for a diverse workforce
Type of Measure	
Results	Output
2013-14 Actual Results (as of 6/30/14)	50%
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise
Why was this performance measure chosen?	Develop a more comprehensive recruiting and hiring process
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on the demographics of the state to diversify our workforce
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
POTENTIAL NECATIVE IMPACT	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact Failing to increase the applicant pool of minorities could create a workforce that is not reflective of the community in which it serves.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)		Date Review Ended (MM/DD/YYYY)
N/A	policy, etc.)	internal	Date Neview Eliaca (Wilvi) DDJ 11117
IVA			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/State Division of Human Resources	Attends career fairs, posts and sends job postings to various entities and social media sites, and participates in outreach activities. In addition, the Division of State Human Resources provides resources and guidance on professional development opportunities and workforce planning.	State/Local Government Entity
Colleges and universities	Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.	College/University
Military installations	Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Cool 2 Professional Dayslanment and Warkforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
# and description of Goal the Objective is helping accomplish.	· · · · · · · · · · · · · · · · · · ·	copy and paste this from the second column of the Mission, vision and Goals Chart
1 1 1100 0 6 11 6 1	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
"	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Oh!	Professional Workforce	l
Objective Objective # and Description:	Objective 2.1.2 - Offer free to low cost health	Command and a blin from the annual allows of the Charles, Objective and Decreasibility Charles
Objective # and Description:	22 2	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Land and a site like a section of the Objection	screenings to agency employees Section 23-6-191	Construction of the first and
Legal responsibilities satisfied by Objective:		Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Increasing the wellness and health opportunities of	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	DPS employees as well as reducing medical and	
A D Ai-t- dith Ohiti	insurance costs to the state and employees.	I
Agency Programs Associated with Objective	Human Resources	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
Program Names:	Human Resources	
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$4,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	<u> </u>

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.2 - Offer free to low cost health screenings to agency
	employees
Performance Measure:	Increase health and wellness and workplace initiatives/campaigns
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	Offer to all employees
Dees the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Human Resources Director Tosha Autry
Why was this performance measure chosen?	Bring awareness to low cost or free health screenings available to employees, improves morale, decreases employee out of pocket costs
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Target values are not established
What are the names and titles of the individuals who chose the target value for 2015-16?	Human Resources Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on Governor's initative for health and wellness programs
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Failing to offer free to low cost health screenings causes employees to spend more of their salaries on health care needs which can affect their morale and personal budgets. By
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	, , ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Public Employee Benefit Authority (PEBA)	Invites PEBA staff to agency to encourage and	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Professional Workforce	
Objective		_
Objective # and Description:	Objective 2.1.3 - Increase college graduate recruits	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Increasing the applicant pool with more college	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	graduates allows the agency to hire more professional	
	employees to serve South Carolina and reduce the	
	costs associated with training and turnover.	
Agency Programs Associated with Objective		
Program Names:	Human Resources, Highway Patrol, State Transport	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Police	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	1
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$46,500	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		
PERFURIVIANCE IVIEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.3 - Increase college graduate recruits
Performance Measure:	Track number of college graduate applicants referred through online
	recruiting and university partnerships to how many actually hired
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	25%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	Anticipated more referrals due to advancements in technology based on
	comprehensive recruiting and hiring process
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Creating university partnerships for referrals, change in hiring process and
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Building college partnerships through targeting education instituitions and
made on setting it at the level at which it was set?	ulitilizing techology
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.3 - Increase college graduate recruits
Performance Measure:	Host Recruitment Seminars
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	15
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	

What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor
Why was this performance measure chosen?	Part of a comprehensive recruiting and hiring plan to attract qualified
with was this performance measure chosen:	applicants
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase funding
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on dvisions need to attract and hire new officers
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.3 - Increase college graduate recruits
Performance Measure:	Recruit for a diverse workforce
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15): 2015-16 Minimum Acceptable Results:	
2015-16 Willimuth Acceptable Results:	
Details	10000
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	, , ,
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To provide better service to the public
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	La Company de la
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Failing to offer free to low cost health screenings causes employees to spend more of their salaries on health care needs which can affect their morale and personal budgets. By
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REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

namber of tone below that have borders dround them, please more as many tone as needed.			
Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/State Division of Human Resources	Attends career fairs, posts and sends job postings to various entities and social media sites, and participates in outreach activities. In addition, the Division of State Human Resources provides resources and guidance on professional development opportunities and workforce planning.	State/Local Government Entity
Colleges and universities	Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.	College/University
Military installations	Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
, , , , , , , , , , , , , , , , , , , ,	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Professional Workforce	
Objective		
Objective # and Description:	Objective 2.1.4 - Increase law enforcement/civilian	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	applicant pool	
Legal responsibilities satisfied by Objective:	Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Increasing the applicant pool allows the agency to hire	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	professional employees to serve South Carolina and	
	reduce the costs associated with training and	
	turnover.	
Agency Programs Associated with Objective		
Program Names:	Human Resources, Highway Patrol, State Transport	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Police	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$357,500	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each Performance</u> Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.4 - Increase law enforcement/civilian applicant pool
Performance Measure	Track referral and how many applicants moved through process, to the number of applicants hired.
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results 2014-15 Actual Results (as of 6/30/15)	
2014-15 Actual Results (as 01 6/30/15)	
2013-16 Williman Acceptable Results 2015-16 Target Results	
Details 2013 10 Hargee Nesarts	5070
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	Anticipated more referrals due to advancements in technology based on comprehensive recruiting and hiring process
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Creating university partnerships for referrals, change in hiring process and
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Anticipated more referrals due to advancements in technology based on
made on setting it at the level at which it was set?	comprehensive recruiting and hiring process
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.4 - Increase law enforcement/civilian applicant pool
Performance Measure	Host Recruitment Seminars
Type of Measure	Output
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15) 2015-16 Minimum Acceptable Results	
2015-16 Willimum Acceptable Results 2015-16 Target Results	
Details 2015 10 Tall get results	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor
Why was this performance measure chosen?	Part of a comprehensive recruiting and hiring plan to attract qualified applicants
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Increase funding
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on dvisions need to attract and hire new officers
made on setting it at the level at which it was set?	The state of the s
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes

If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
	Objective 2.1.4 - Increase law enforcement/civilian applicant pool
·	Reduce the agencies' "successful by default" ratings for appraisal completion
To To That to Chicago	The date the agencies succession by deliber natings for appropriation
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	99%
2014-15 Target Results	80%
2014-15 Actual Results (as of 6/30/15)	98%
2015-16 Minimum Acceptable Results	
2015-16 Target Results	80%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To enhance management skills based on previous data
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous years data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
	Objective 2.1.4 - Increase law enforcement/civilian applicant pool
Type of Measure	Recruit for a diverse workforce
Results	Output
2013-14 Actual Results (as of 6/30/14)	14919
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	HR Director Tosha Autry
Why was this performance measure chosen?	To provide better service to the public
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	HR Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	, , , , , , , , , , , , , , , , , , , ,
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
, , , , , , , , , , , , , , , , , , , ,	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Failing to increase an applicant pool limits the amount of qualified applicants to select from when filling positions.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/State Division of Human Resources	Attends career fairs, posts and sends job postings to various entities and social media sites, and participates in outreach activities. In addition, the Division of State Human Resources provides resources and guidance on professional development opportunities and workforce planning.	State/Local Government Entity
Colleges and universities	Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.	College/University
Military installations	Attends career fairs, sends job postings to various entities and social media sites, and participates in outreach activities.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Shrahadia Plan Cantaut		
Strategic Plan Context # and description of Goal the Objective is helping accomplish:	Goal 2 Professional Davidenment and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
# and description of doar the objective is neighing accomplish.	Planning	copy and paste this from the second column of the Mission, vision and Goals Chart
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	Section 23-6-191	copy and paste this from the first column of the Mission, vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.1 - Attract, Recruit and Retain a	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
# and description of strategy the objective is under:	Professional Workforce	copy and paste this from the second column of the strategy, objectives and responsibility chart
Objective	Professional Workforce	
Objective # and Description:	Objective 2.1.5 - Retain current Law Enforcement	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective # and Description.	personnel	copy and paste this from the second common the strategy, objectives and responsibility chart
Legal responsibilities satisfied by Objective:	Section 23-6-170	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Retaining incumbent personnel allows the agency to	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
able benefity interface outcome.	better serve South Carolina and reduce the costs	copy and paste this from the fourth column of the strategy, objectives and nesponsibility chart
	associated with training and turnover.	
Agency Programs Associated with Objective	associated with training and tarnover.	•
Program Names:	Human Resources, Highway Patrol, State Transport	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Police, Bureau of Protective Services	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	5 <i>/</i> , , , , , , , , , , , , , , , , , , ,
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$4,219,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	, p
rotarriotadily openti.	rigeries will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.1.5 - Retain current Law Enforcement personnel
Performance Measure	Increase trooper retention compared to previous calendar year
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	Agency did not use PM during this year
	Agency did not use PM during this year
	Agency did not use PM during this year
2015-16 Minimum Acceptable Results	>1
2015-16 Target Results	>1
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	No
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Improve pay, working conditions, and equipment
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	By not increasing retention the number of troopers on the road will continue to decline and the agency will spend more funds trying to attract, hire and retain troopers.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity		Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		_
# and description of Goal the Objective is helping accomplish	n: Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.2 - Enhance Employee Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		_
Objective # and Description:	Objective 2.2.1 - Identify/host training opportunities in	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Human Trafficking, Fraudulent Document Recognition	
	and Identity Fraud	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-60	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Immigration Enforcement Unit assist local agencies by	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	teaching related classes. This allows these agencies to	
	become more efficient in the process and allows the	
	state to save money by combining resources.	
]
Agency Programs Associated with Objective		,
Program Names:	Immigration Enforcement Unit	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Eddie Johnson	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	<u>Lieutenant</u>	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Immigration Enforcement Unit	
Department or Division Summary:	Department works to ensure public safety through	
	enforcement and education of Illegal Immigration	
	laws.	1
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$2,500	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
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- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.2.1 - Identify/host training opportunities in Human
	Trafficking, Fraudulent Document Recognition and Identity Fraud
Performance Measure:	Identify/host additional training opportunities that will benefit South Carolina
	agencies in the areas of Human Trafficking, Fraudulent Document Recognition
	and Identity Fraud
Type of Measure:	Outcome
Results	_
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results: 2014-15 Actual Results (as of 6/30/15):	
2014-15 Actual Results (as of 6/30/15): 2015-16 Minimum Acceptable Results:	
2015-16 Minimum Acceptable Results: 2015-16 Target Results:	
Details	<u>u</u>
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson
Why was this performance measure chosen?	State and local law enforcement education is necessary for employees
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous years stats
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Local agencies will not have a complete understanding of enforcement of immigration laws in their communities.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration	Instructs courses for employees and offers	State/Local Government Entity
	certifications to employees.	
US Homeland Security	Instruct courses for immigration enforcement and	Business, Association or Individual
	coordinate enforcement activities.	
SC Law Enforcement Division	Instruct courses for immigration enforcement and	State/Local Government Entity
	coordinate enforcement activities.	
SC Probation, Parole, and Pardon	Instruct courses for immigration enforcement and	State/Local Government Entity
	coordinate enforcement activities.	
SC Department of Natural Resources	Instruct courses for immigration enforcement and	State/Local Government Entity
	coordinate enforcement activities.	
Local law enforcement agencies	Instruct courses for immigration enforcement and	State/Local Government Entity
	coordinate enforcement activities.	
US Department of Justice	Instruct courses for immigration enforcement and	Business, Association or Individual
	coordinate enforcement activities.	
Solicitor's Offices	Instruct courses for immigration enforcement and	State/Local Government Entity
	coordinate enforcement activities.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Planning	
Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Section 23-6-191	1
Strategy 2.2 - Enhance Employee Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective 2.2.2 - Develop training programs by	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
utilizing PowerDMS and partnering with other	
<u>agencies</u>	<u>1</u>
Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Utilizing training programs by PowerDMS saves the	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
state money by allowing online training and increasing	
productivity.	1
	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
E.J. Talbot	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
12	<u>1</u>
Captain	<u>1</u>
5400 Broad River Road Columbia, SC 29210	<u> </u>
Highway Patrol Training Unit	<u>1</u>
Department trains all DPS law enforcement officers.	
	ı
	Copy and paste this information from the Strategic Budgeting Chart
Agency will provide next year	
	Planning Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191 Strategy 2.2 - Enhance Employee Development Objective 2.2.2 - Develop training programs by utilizing PowerDMS and partnering with other agencies Section 23-6-30 Utilizing training programs by PowerDMS saves the state money by allowing online training and increasing productivity. E.J. Talbot 12 Captain 5400 Broad River Road Columbia, SC 29210 Highway Patrol Training Unit Department trains all DPS law enforcement officers.

PERFORMANCE MEASURES

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.2.2 - Develop training programs by utilizing PowerDMS and
	partnering with other agencies
Performance Measure	N/A
Type of Measure	
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	:
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)

PARTNERS

Current Partner Entity	, , ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.2 - Enhance Employee Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		_
Objective # and Description:	Objective 2.2.3 - Provide semi-annual collision	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	reconstruction training; host collision reconstruction	
	accreditation examinations	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-187	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
The state of the s	Enhancing the Multi-Disciplinary Accident	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	Investigation Team product ensures that the public is	
	serviced through and accurate investigations of	
	complex collisions.	<u>I</u>
Agency Programs Associated with Objective		1
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Dangerfield	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Multi-Disciplinary Accident Investigation Team	
Department or Division Summary:	Department investigates complex collisions using	
	advanced equipment and methods.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$825,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.2.3 - Provide semi-annual collision reconstruction training;
	host collision reconstruction accreditation examinations
Performance Measure	Provide semi-annual external collision reconstruction training and host
	collision reconstruction accreditation examinations.
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	10
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over) What are the names and titles of the individuals who chose this as a performance measure?	Captain Michael Dangerfield
·	-
Why was this performance measure chosen?	Training is required for accreditation and required to host examinations
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain Michael Dangerfield
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on training needs assessment
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Complex collision investigations do not receive the proper investigation that could be conducted.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	, ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Charles als Blass Combants		
Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.2 - Enhance Employee Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	Objective 2.2.4 - Conduct training for troopers on	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	victim services and victims' rights	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Ensures that crime victims are properly serviced and	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	receive all victim services required by law.	
Agency Programs Associated with Objective	, ,	_
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	E.J. Talbot	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	3,, , , , , , , , , , , , , , , , , , ,
Position:	Captain	
Office Address:	5400 Broad River Road Columbia, SC 29210	
Department or Division:	Highway Patrol Training Unit	
Department or Division Summary:	Department trains all DPS law enforcement officers.	
Amount Budgeted and Spent To Accomplish Objective		-
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	7
· .		

PERFORMANCE MEASURES

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.2.4 - Conduct training for troopers on victim services and
	victims' rights
Performance Measure	Conduct training for troopers on victim services and victim's rights.
Type of Measure	Output
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	25
2014-15 Actual Results (as of 6/30/15)	10
2015-16 Minimum Acceptable Results	
2015-16 Target Results	25
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Major M.J. Gamble
Why was this performance measure chosen?	Provide victim services and rights training to all Troopers
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Set up meetings with troop leadership
What are the names and titles of the individuals who chose the target value for 2015-16?	Major M.J. Gamble
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	The goal is to visit each HP post in the state
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Victims of crime will not receive the proper services that they need.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
ı		, , , , , , , , , , , , , , , , , , , ,

PARTNERS

Current Partner Entity	, , ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.2 - Enhance Employee Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		_
Objective # and Description:	Objective 2.2.5 - Conduct training for civilian	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	<u>employees</u>	4
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Training improves DPS employees to provide better	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	public service and make their interactions more	
	efficient.]
Agency Programs Associated with Objective		_
Program Names:	Administration, Bureau of Protective Services	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		• •
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	<u> </u>
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$15,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	1
	Objective 2.2.5 - Conduct training for civilian employees
	Develop, implement, record civilian crisis management training
Type of Measure	
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	: 75
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise
Why was this performance measure chosen?	Based on the number of civilian and first responders to include the House and Senate Sgt. at Arms
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Training schedules were developed around work schedules
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on the number of civilian and first responders to include the House and
made on setting it at the level at which it was set?	Senate Sgt. at Arms
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
	Objective 2.2.5 - Conduct training for civilian employees
	: Develop civilian awareness program
Type of Measure	
Results	
2013-14 Actual Results (as of 6/30/14)	: Agency did not use PM during this year
2014-15 Target Results	: Agency did not use PM during this year
2014-15 Actual Results (as of 6/30/15)	Agency did not use PM during this year
2015-16 Minimum Acceptable Results	
2015-16 Target Results	: 50
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on needs of civilian employees
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

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/:	
Most Potential Negative Impact	BPS not being trained on current emergency response plans places employees and visitors to state facilities at risk.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

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Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity		Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
House/Senate Sergeant at Arms	Coordinates resources during emergency	State/Local Government Entity
South Carolina Law Enforcement Division	Coordinates resources during emergency	State/Local Government Entity
Local Law Enforcement Agencies	Coordinates resources during emergency	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce Planning	Copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170; Section 23-6-191	Copy and paste this from the first column of the Mission, Vision and Goals Chart
# and description of Strategy the Objective is under:	Strategy 2.2 - Enhance Employee Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	Objective 2.2.6 - Conduct training on police tactics and protocols	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Training improves DPS officer interactions with the public increasing safety for the officer and the public.	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		
Program Names:	Bureau of Protective Services	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	E.J. Talbot	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	5400 Broad River Road Columbia, SC 29210	
Department or Division:	Highway Patrol Training Unit	
Department or Division Summary:	Department trains all DPS law enforcement officers.	
Amount Budgeted and Spent To Accomplish Objective		ı
Total Budgeted for this fiscal year:	\$1,825,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.2.6 - Conduct training on police tactics and protocols
Performance Measure:	Reinstitute quarterly training program
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	60%
2014-15 Target Results:	80%
2014-15 Actual Results (as of 6/30/15):	60%
2015-16 Minimum Acceptable Results:	80%
2015-16 Target Results:	80%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Chief Zackary Wise
Why was this performance measure chosen?	Enhance employee performance and skill set through advanced and basic law
	enforcement training
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Try to schedule multiple training dates that are not in conflict with known
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Targeting specific training needs
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under

Failing to provide training to employees makes it harder for employees to learn and perform their job duties which could affect the mission of the department.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity		Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
,	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.3 - Enhance Leadership Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	Objective 2.3.1 - Increase the number of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	managers/supervisors trained in leadership and	
	professionalism practices	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Increasing training for managers creates a better	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	work environment where DPS employees are more	
	productive and efficient.	
Agency Programs Associated with Objective		_
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
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- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

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Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.3.1 - Increase the number of managers/supervisors trained
	in leadership and professionalism practices
Performance Measure:	Educate managers and supervisors on best practice in leadership and
	professionalism
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	120
2014-15 Target Results:	60
2014-15 Actual Results (as of 6/30/15):	80
2015-16 Minimum Acceptable Results:	60
2015-16 Target Results:	60
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Human Resources Director Tosha Autry
Why was this performance measure chosen?	Increasing training for managers creates a better work environment where
	DPS employees are more productive and efficient.
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Human Resources Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on availability of total number of supervisors in the agency during the
made on setting it at the level at which it was set?	time frame
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

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stady.	
Most Potential Negative Impact	Failing to provide proper training to managers and supervisors can cause morale issues and put them in a position to not be successful and prepared for higher level positions.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDIT

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	, , ,	is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
South Carolina Department of Administration/Division of State Human Resources	Offers courses and alerts staff of opportunities to participate in training sessions.	State/Local Government Entity
South Carolina Human Affairs Commission	Offers courses and alerts staff of opportunities to participate in training sessions.	Business, Association or Individual

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:	Goal 2 - Professional Development and Workforce	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Planning	
Legal responsibilities satisfied by Goal:	Section 23-6-30; Section 23-6-40; Section 23-6-170;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-191	
# and description of Strategy the Objective is under:	Strategy 2.3 - Enhance Leadership Development	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	Objective 2.3.2 - Provide training to managers and	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	supervisors on employment law matters affecting the	
	agency	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Increasing training for managers on employment	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	matters creates a better work environment where DPS	
	employees are more productive and efficient. It also	
	allows DPS to operate within established state and	
	federal quidelines.	
Agency Programs Associated with Objective		1
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		Associated Flograms chart by the Objective the Flogram Fleps Accomplish Column
Name:	Tosha Autry	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	copy and paste this information from the first column of the strategy, objectives and responsibility chart
Position:	Human Resources Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Human Resources	
Department or Division Summary:	Department provides human resources services to DPS	
	employees.	
Amount Budgeted and Spent To Accomplish Objective		<u>.</u>
, , ,		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Details

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.3.2 - Provide training to managers and supervisors on
	employment law matters affecting the agency
Performance Measure	Implement online Leadership/Management Academy
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	: <mark>0</mark>
2014-15 Target Results	: 1
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	: <mark>1</mark>
2015-16 Target Results	: <mark>1</mark>
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Captain E.J. Talbot
Why was this performance measure chosen?	DPS wants to create and use online management/leadership training modules
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Plan is in progress
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain E.J. Talbot
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Developing an online management/leadership training modules will give greater access
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Plan is in progress to coordinate/partner with the Criminal Justice Academy to
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	provide online management/leadership training.
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 2.3.2 - Provide training to managers and supervisors on employment law matters affecting the agency
Performance Measure:	Provide training to managers and supervisors on employment law issues
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	: 20

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Human Resources Director Tosha Autry
Why was this performance measure chosen?	Increasing training for managers creates a better work environment where DPS employees are more productive and efficient.
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Human Resources Director Tosha Autry
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on availability of total number of supervisors in the agency during the time frame
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Failing to provide proper training to managers and supervisors on employment law matters can put them in a position to face litigation in the event employment laws are violated.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

instead of listing each riigh school in the county separately.			
Current Partner Entity		Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?	
· · · · · · · · · · · · · · · · · · ·	Offers courses and alerts staff of opportunities to participate in training sessions.	State/Local Government Entity	
	Offers courses and alerts staff of opportunities to participate in training sessions.	Business, Association or Individual	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 3 - The Appropriate Use of Technology	
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
,	Information Security Management Act 2002 (Legal	
	basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.1 - Heighten Information Technology	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Security	
Objective		_
Objective # and Description:	Objective 3.1.1 - Achieve and maintain	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	documented/assessed compliance with known	
	information security requirements	
Legal responsibilities satisfied by Objective:	101.32 Cyber Security; Federal Information Security	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
	Management Act 2002 (Legal basis for CJIS Security	
	Policy); S.C. Code Reg. 73-25	
Public Benefit/Intended Outcome:	Ensure that all information used by DPS employees is	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	protected and the public's data is not compromised.	
Agency Programs Associated with Objective		
Program Names:	Administration	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Ari Teal	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	6	
Position:	Information Security Officer	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Audits and Accreditation	
Department or Division Summary:	Department works to ensure that DPS operates within	
	established guidelines and protocols to protect agency	
	data.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$75,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.1.1 - Achieve and maintain documented/assessed
	compliance with known information security requirements
Performance Measure:	Status report delivered indicating status/progress towards external and
	internal due dates for achieving/maintaining information security
	requirements compliance.
Type of Measure:	Outcome
Results	
	Agency did not use PM during this year
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15): 2015-16 Minimum Acceptable Results:	
2015-16 MINIMUM Acceptable Results: 2015-16 Target Results:	
Details	100%
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	State
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Information Security Officer Ari Teal
Why was this performance measure chosen?	State requirements provided that the agency needed to participate in a
	statewide mandate for implementing the State InfoSec program
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Vacancies for OIT positions have been posted in FY 15-16
What are the names and titles of the individuals who chose the target value for 2015-16?	Information Security Officer Ari Teal
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	State requirements provided that the agency needed to participate in a
made on setting it at the level at which it was set?	statewide mandate for implementing the State InfoSec program
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Policy and assessments are complete and awaiting implementation.
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under

Most Potential Negative Impact	DPS increased dependence on computerized information systems to carry out its operations and to process, maintain, and report essential information. DPS relies on computer systems to transmit proprietary and other sensitive information, develop and maintain intellectual capital, conduct operations, process business transactions, transfer funds, and deliver services. In addition, the Internet has grown increasingly important, developing into an extended information and communications infrastructure that supports the DPS services to the public. Ineffective protection of these information systems and networks can result in a failure to deliver these vital services, and result in loss or theft of computer resources, ansets, and funds; inappropriate access to and disclosure, modification, or destruction of sensitive information, such as Criminal Justice Information (CII), PII, and proprietary business information; disruption of essential operations supporting critical infrastructure and emergency services; undermining of agency missions due to embarrassing incidents that erode the public's confidence in DPS; use of computer resources for unauthorized purposes or to launch attacks on other systems; damage to networks and equipment; and high costs.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

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Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
Information Security Risk/Vulnerability Assessment	outside request	Deloitte & Touche, External	09/30/2013 - 09/30/2013
State InfoSec Gap Analysis	internal policy, outside request	SCDPS, Internal	01/01/2014 - 04/01/2014
SLED/CJIS Technical Security Audit	internal policy, outside request	CLED/CJIS, External	09/01/2014 - 09/01/2014

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SLED/CIIS	DPS is a "user agency" having access to the SLED/CJIS network which provides DPS access to criminal justice information. SLED/CJIS is the local governing authority of the CJIS Security Policy.	
SC Division of Information Security (DIS)	DIS operates under the Dept. of Administration, and they are responsible for statewide policies, standards, programs and services relating to cyber security and information systems.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
in and description of God the Objective is helping accomplish.	Goal 3 - The Appropriate Use of Technology	copy and paste this normalic section contains of the masser, make the board order
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CIIS Security Policy); S.C. Code Reg. 73-25; 58-101 State Emergency Preparedness Standards (D. State Agency Emergency Preparedness	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.1 - Heighten Information Technology Security	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective		
Objective # and Description:	Objective 3.1.2 - Compliance with federal, state, and other requirements for information security	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	101.32 Cyber Security; Federal Information Security Management Act 2002 (Legal basis for CIIS Security Policy); S.C. Code Rea. 73-25	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Ensure that all information used by DPS employees is protected and the public's data is not compromised.	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
Agency Programs Associated with Objective		•
Program Names:	Administration	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		•
Name:	Ari Teal	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	6	
Position:	Information Security Officer	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Audits and Accreditation	
Department or Division Summary:	Department works to ensure that DPS operates within	
	established guidelines and protocols to protect agency data.	
Amount Budgeted and Spent To Accomplish Objective		-
Total Budgeted for this fiscal year:	\$75,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

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- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

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Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.1.2 - Compliance with federal, state, and other requirements
	for information security
Performance Measure:	Participate in the Office of the Inspector General's statewide Information
	Security Initiative (Short Term Remediation Steps, Agency Self-Assessment,
	and Personal Information Survey) and Deloitte's security risk assessment of
	SCDPS. Apply remediation and enhancements as indicated.
Type of Measure:	Outcome
Results	
	Agency did not use PM during this year
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	100%
Details	State
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	State
two cells over) What are the names and titles of the individuals who chose this as a performance measure?	Information Security Officer Ari Teal
·	
Why was this performance measure chosen?	State requirement to be in compliance.
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Vacancies for OIT positions have been posted in FY 15-16
What are the names and titles of the individuals who chose the target value for 2015-16?	Information Security Officer Ari Teal
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	State requirement to be in compliance.
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Assessments are complete and have identified vulnerable areas and are
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	working on implementation to mitigate areas out of compliance.
reached?	
How the Agency is Measuring its Performance	
	Objective 3.1.2 - Compliance with federal, state, and other requirements
	for information security
Performance Measure:	Integrate new security systems
Type of Measure:	
Results	
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year
2014-15 Target Results:	Agency did not use PM during this year

2014-15 Actual Results (as of 6/30/15): Agency did not use PM during this year

2015-16 Minimum Acceptable Results: 60%

2015-16 Target Results	: 60%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Chief Zackary Wise
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on number of officers to be trained on new system
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Noncompliance with federal, state, and other requirements for information security negatively impacts operations with the introduction of sanctions which can result in the loss of
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
Information Security Risk/Vulnerability Assessment	outside request	Deloitte & Touche, External	09/30/2013 - 09/30/2013
State InfoSec Gap Analysis	internal policy, outside request	SCDPS, Internal	01/01/2014 - 04/01/2014
SLED/CJIS Technical Security Audit	internal policy, outside request	CLED/CJIS, External	09/01/2014 - 09/01/2014
Password Audit	Required by CALEA	Internal Auditor, Internal	01/26/2011 - 03/24/2011
Password Audit	Required by CALEA	Internal Auditor, Internal	01/11/2012 - 02/10/2012
Password Audit	Required by CALEA	Internal Auditor, Internal	01/17/2013 - 02/13/2013
Password Audit	Required by CALEA	Internal Auditor, Internal	01/17/2014 - 04/09/2014

PARTNERS

Current Partner Entity	, - ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SLED/CIIS	DPS is a "user agency" having access to the SLED/CJIS network which provides DPS access to criminal justice information. SLED/CJIS is the local governing authority of the CJIS Security Policy.	
SC Division of Information Security (DIS)	DIS operates under the Dept. of Administration, and they are responsible for statewide policies, standards, programs and services relating to cyber security and information systems.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Copy and paste this from the second column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the second column of the Mission, Vision and Goals Chart Copy and paste this from the second column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Mission, Vision and Goals Chart Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart Copy and past			
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	Total Budgeted for this fiscal year:	\$110,000	Copy and paste this information from the Strategic Budgeting Chart
PERFORMANCE MEASURES	Total Actually Spent:	Agency will provide next year	
	PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.1 - Increase traffic to DPS social media sites to
	communicate safety messages to the media/public
Performance Measure	The OHSJP will continue with the rollout of SCCATTS during 2014, in an effort
	to increase the SCCATTS-participating law enforcement agencies statewide.
Type of Measure	Outcome
Results 2013-14 Actual Results (as of 6/30/14)	rc .
2013-14 Actual Results (as of 6/30/14) 2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Director Phil Riley
Why was this performance measure chosen?	Based on reports from local law enforcement agencies using SCCATTS
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Director Phil Riley
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	The number of agencies provides an accurate indicator of law enforcement
made on setting it at the level at which it was set?	usage of the SCCATTS statewide
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	Objective 2.2.1 Increase traffic to DDC assist modicals.
Objective Number and Description	Objective 3.2.1 - Increase traffic to DPS social media sites to
Desfermence Management	communicate safety messages to the media/public Increase the use by at least three percent of DPS social media (Facebook and
Performance measure	Twitter) by the public to obtain valuable traffic and safety information.
	Twitter) by the public to obtain valuable trainc and safety information.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	3089
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	5500

2015-16 Target Results	: 5500
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media outlets
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous year data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Public is not informed of traffic safety initiatives and is unable to make prudent decisions.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Division of Information Security (DIS)	DPS is responsible for being in compliance with State Information Security requirements provided by DIS.	State/Local Government Entity
News Media Outlets	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.	Business, Association or Individual
Operation Life Saver	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to railroad crossing and railway safety.	Business, Association or Individual

Safe Kids	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to child	
	passenger safety.	
National Safety Council	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to teen	
	driving.	
First Steps	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to child	
	passenger safety.	
Buckle Buddies	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to child	
	passenger safety.	
SC Department of Transportation	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Department of Motor Vehicles	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Emergency Management Division	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and traffic issues related to	
	weather and other natural disasters.	
SC Department of Natural Resources	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Department of Insurance	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
Local law enforcement and first responders	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and law enforcement issues.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 3 - The Appropriate Use of Technology	
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Information Security Management Act 2002 (Legal	
	basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.2 - Utilize Technology Sufficiently to	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Support SCDPS's Mission	
Objective		
Objective # and Description:	Objective 3.2.2 - An increase in the use of DPS' social	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	media (traffic and safety information)	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS utilizes social media to better inform and serve	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	the public.	
Agency Programs Associated with Objective		
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.2 - An increase in the use of DPS' social media (traffic and
	safety information)
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and
	Twitter) by the public to obtain valuable traffic and safety information.
Type of Measure:	Outcome
Results	2000
2013-14 Actual Results (as of 6/30/14): 2014-15 Target Results:	
2014-15 Target Results. 2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	+
2013-10 William Acceptable Results:	
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media
	outlets
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Public is not informed of traffic safety initiatives and is unable to make prudent decisions.
Level Requires Outside Help	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Division of Information Security (DIS)	DPS is responsible for being in compliance with State Information Security requirements provided by DIS.	State/Local Government Entity
News Media Outlets	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.	Business, Association or Individual
Operation Life Saver	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to railroad crossing and railway safety.	Business, Association or Individual
Safe Kids	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.	Business, Association or Individual
National Safety Council	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to teen drivina.	Business, Association or Individual
First Steps	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenger safety.	Business, Association or Individual
Buckle Buddies	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives related to child passenaer safety.	Business, Association or Individual
SC Department of Transportation	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.	State/Local Government Entity
SC Department of Motor Vehicles	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.	State/Local Government Entity
SC Emergency Management Division	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and traffic issues related to weather and other natural disasters.	State/Local Government Entity
SC Department of Natural Resources	Information is promoted and shared with others through the use of social media to educate the public on highway safety issues and initiatives.	State/Local Government Entity

	through the use of social media to educate the public	State/Local Government Entity
	on highway safety issues and initiatives.	
Local law enforcement and first responders	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and law enforcement issues.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 3 - The Appropriate Use of Technology	
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Information Security Management Act 2002 (Legal	
	basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.2 - Utilize Technology Sufficiently to	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Support SCDPS's Mission	
Objective		,
Objective # and Description:	Objective 3.2.3 - Increase visits to the DPS web page	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	by the media/public to gain important traffic/safety	
	<u>information</u>	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS utilizes social media to better inform and serve	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
4	the public.	
Agency Programs Associated with Objective	Himburgu Datasi	The sellation of the second selection of the second selection of the second selection selection at the second selection of the
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		-
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
Amount Budgeted and Spent To Accomplish Objective	and traditional media.	
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.3 - Increase visits to the DPS web page by the
	media/public to gain important traffic/safety information
Performance Measure:	Increase by five percent visits to the DPS web page by the media and the
	public to gain important traffic and safety information. The number of visits to
	the DPS web page shows growth since the re-design in January 2014.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year
2014-15 Target Results:	2100000
2014-15 Actual Results (as of 6/30/15):	1959239
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	2100000
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through the website
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate goal based on analytical tool
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous years data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact

Public is not informed of traffic safety initiatives and is unable to make prudent decisions.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

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Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			
'			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Department of Transportation	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC Department of Motor Vehicles	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC Emergency Management Division	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
Local law enforcement agencies	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC.gov	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 3 - The Appropriate Use of Technology	
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
,	Information Security Management Act 2002 (Legal	
	basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.2 - Utilize Technology Sufficiently to	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
3, ,	Support SCDPS's Mission	9, , , , , , , , , , , , , , , , , , ,
Objective		
Objective # and Description:	Objective 3.2.4 - Delivery of efficient technology	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	solutions and services	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS utilizes technology to make processes as efficient	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	as possible for employees and the public.	
Agency Programs Associated with Objective		
Program Names:	Administration, Highway Patrol, State Transport Police	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries,	
	and fatalities through enforcement and education of	
	motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$1,843,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Details

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.4 - Delivery of efficient technology solutions and services
Dayleywayaa Maasuus	Use of technology such as mainline weigh-in-motion to increase efficiencies
Performance Measure:	for both the motoring public and law enforcement at all weigh stations
	for both the motoring public and law emorcement at all weigh stations
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	2
2014-15 Target Results:	9
2014-15 Actual Results (as of 6/30/15):	2
2015-16 Minimum Acceptable Results:	9
2015-16 Target Results:	9
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Leroy Taylor
Why was this performance measure chosen?	To upfit 100% of the weigh stations with screening technology
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Applied for federal grants to procure technology
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	To upfit 100% of the weigh stations with screening technology
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Drafting a RFP for public private partnership to bring electronic screening
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	technology to remaining weigh stations
reached?	57 5 5
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.4 - Delivery of efficient technology solutions and services
Performance Measure:	Maintain customer feedback mechanisms.
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	97%

Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	To improve customer service to employees
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	bused on previous year data
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.4 - Delivery of efficient technology solutions and services
Performance Measure	Deployment of case management system for the Office of Professional
	Responsibility.
Type of Measure	Output
Results	
	Agency did not use PM during this year
	Agency did not use PM during this year
	Agency did not use PM during this year
2015-16 Minimum Acceptable Results	
2015-16 Target Results	100%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Necessary to implement case management system for Office of Professional
made on setting it at the level at which it was set?	Responsibility.
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

PS employees and services are inefficient. This results in poor service and higher cost to conduct business.	

REVIEWS/ALIDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

number of rows below that have borders around them, please insert as many rows as neceded.			
Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
1	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	, -	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Administration	Manages purchase and implementation of equipment,	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 3 - The Appropriate Use of Technology	
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Information Security Management Act 2002 (Legal	
	basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.2 - Utilize Technology Sufficiently to	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Support SCDPS's Mission	
Objective		,
	Objective 3.2.5 - Maximize the availability of core	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	computing systems through lifecycle management	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS ensures that our technology systems are updated	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	and operating cost efficiently.	
Agency Programs Associated with Objective		,
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Oliver	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	South Carolina Highway Patrol	
Department or Division Summary:	Department works to reduce traffic collisions, injuries,	
	and fatalities through enforcement and education of	
	motorists.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$526,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 3.2.5 - Maximize the availability of core computing systems
	through lifecycle management
Performance Measure	Replacement equipment is planned, budgeted, purchased and installed
	before end-of-life for existing equipment.
Type of Measure	Outcome
Results	
2013-14 Actual Results (as of 6/30/14)	
2014-15 Target Results	
2014-15 Actual Results (as of 6/30/15)	
2015-16 Minimum Acceptable Results	
2015-16 Target Results	100%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	Ensure that our technology systems are updated and operating cost-
	efficiently.
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on replacement schedule for existing equipment lifecycle
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly Should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Agency expenditures on technology equipment is not efficient and services may suffer.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	, ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Administration	Manages purchase and implementation of equipment, provides guidance and management of technology projects	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 3 - The Appropriate Use of Technology	
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Information Security Management Act 2002 (Legal	
	basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
	responsibilities), section 23 0 133	
# and description of Strategy the Objective is under:	Strategy 3.2 - Utilize Technology Sufficiently to	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Support SCDPS's Mission	
Objective		_
Objective # and Description:	Objective 3.2.6 - Improve law enforcement efficiency	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	in emergency evacuations/traffic management during	
	hurricanes	
Legal responsibilities satisfied by Objective:	58-101 State Emergency Preparedness Standards (D.	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
Public Benefit/Intended Outcome:	DPS works to ensure efficiency in emergency	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	evacuations. Evacuations are conducted in the most	
	efficient and safest manner. This minimizes the burden	
	on the public and ensures their safety.	<u>.</u>
Agency Programs Associated with Objective		1
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Robert Woods	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Emergency Traffic Management Unit	
Department or Division Summary:	Department works to create and manage processes	
	for emergency evacuations and other traffic	
A	management situations.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$339,050	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description Objective 3.2.6 - Improve law enforcement efficience	y in emergency
evacuations/traffic management during hurricanes	
Performance Measure: Completion, accuracy, timeliness of hurricane traffic con	trol point updates.
Type of Measure: Outcome	
Results	
2013-14 Actual Results (as of 6/30/14): <mark>100%</mark>	
2014-15 Target Results: 100%	
2014-15 Actual Results (as of 6/30/15): <mark>100%</mark>	
2015-16 Minimum Acceptable Results: 100%	
2015-16 Target Results: 100%	
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure? Captain Robert Woods	
Why was this performance measure chosen? Efficiency in emergency evacuation to ensure accurate in	nformation is
provided for public safety.	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16? Captain Robert Woods	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally Mission critical for evacuation plans/routes for multi-haz	ards.
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Efficiency in emergency evacuation to ensure accurate information is provided for public safety.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	, · · ·	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Coordinates services in emergency situations, develops	State/Local Government Entity
SC Law Enforcement Division	Coordinates services in emergency situations, develops	State/Local Government Entity
SC Probation, Parole, and Pardon	Coordinates services in emergency situations, develops	State/Local Government Entity
SC Department of Natural Resources	Coordinates services in emergency situations, develops	State/Local Government Entity
SC National Guard	Coordinates services in emergency situations, develops	State/Local Government Entity
SC Emergency Management Division	Coordinates services in emergency situations, develops	State/Local Government Entity
Local Law Enforcement Agencies	Coordinates services in emergency situations, develops	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategia Blan Contact		
Strategic Plan Context # and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
# and description of Goal the Objective is helping accomplish:	Goal 3 - The Appropriate Use of Technology	copy and paste this from the second column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:	Section 23-6-30; 101.32 Cyber Security; Federal	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Legal responsibilities satisfied by Goal:		copy and paste this from the first column of the Mission, Vision and Goals Chart
	Information Security Management Act 2002 (Legal basis for CJIS Security Policy); S.C. Code Reg. 73-25; 58-	
	101 State Emergency Preparedness Standards (D.	
	State Agency Emergency Preparedness	
	Responsibilities); Section 23-6-195	
# and description of Strategy the Objective is under:	Strategy 3.2 - Utilize Technology Sufficiently to	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
,	Support SCDPS's Mission	
Objective		
Objective # and Description:	Objective 3.2.7 - Support collision analysis and trends	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-140	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS utilizes crash data to maximize the availability of	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	resources and to reduce collisions and their financial	
	and emotional impact.	
Agency Programs Associated with Objective		
Program Names:	Administration, Office of Highway Safety and Justice	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
	Programs	Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		,
Name:	Phil Riley	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Office of Highway Safety and Justice Programs	
Department or Division Summary:	Department works to ensure the federal and state	
	grants are directed to local agencies to improve public	
Annual Budant dan den art Talana and the Objective	safety.	I e e e e e e e e e e e e e e e e e e e
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$2,276,150	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 3.2.7 - Support collision analysis and trends	
Performance Measure:	Completion of collision application project.	
Type of Measure:	Output	
Results		
2013-14 Actual Results (as of 6/30/14):	75%	
2014-15 Target Results:	100%	
2014-15 Actual Results (as of 6/30/15):	100%	
2015-16 Minimum Acceptable Results:	100%	
2015-16 Target Results:	100%	
<u>Details</u>		
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	State	
two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver	
Why was this performance measure chosen?	Project is necessary to transmit data to DOT to perform analysis	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate resources dedicated to completion of project	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Completion of SCCATTS project is critical.	
made on setting it at the level at which it was set?		
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is		
reached or what resources are being diverted to ensure performance measures more likely to be reached, are		
reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Unside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Agency resources are not properly directed to areas that are most beneficial to the public. Collision reports are not transmitted properly.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Collects collision data, develops information technology programs, analyzes data, funds programs	State/Local Government Entity
SC Department of Motor Vehicles	Collects collision data, develops information technology programs, analyzes data, funds programs	State/Local Government Entity
National Highway Traffic Safety Administration	Collects collision data, develops information technology programs, analyzes data, funds programs	Business, Association or Individual
Local Law Enforcement agencies	Collects collision data, develops information technology programs, analyzes data, funds programs	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
	Policy); S.C. Code Reg. 73-25	
# and description of Strategy the Objective is under:	Strategy 4.1 - Ensure Continuous Improvement of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Customer Service/Respond to Information Needs of	
	the Public	
Objective		_
Objective # and Description:	Objective 4.1.1 - Decrease the number of criminal	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	related offenses involving illegal foreign nationals	
Legal responsibilities satisfied by Objective:	Section 23-6-60	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Agency works to target crimes committed by illegal	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	foreign nationals to make the state safer.	1
Agency Programs Associated with Objective		
Program Names:	Immigration Enforcement Unit	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Eddie Johnson	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	<u>Lieutenant</u>	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Immigration Enforcement Unit	
Department or Division Summary:	Department works to ensure public safety through	
	enforcement and education of Illegal Immigration	
	laws.	1
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$547,255	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		
PERFORMANCE IVIEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.1.1 - Decrease the number of criminal related offenses
	involving illegal foreign nationals
Performance Measure:	Respond to local and state law enforcement agencies' needs associated with
	illegal immigration/foreign national violations
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	290
2014-15 Target Results:	300
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	300
2015-16 Target Results:	300
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Federal
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year requests
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
	Objective 4.1.1 - Decrease the number of criminal related offenses
	involving illegal foreign nationals
Performance Measure:	Initiate investigation into criminal activities associated with illegal
	immigration/foreign nationals in South Carolina
Type of Measure:	
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	80
2014-15 Actual Results (as of 6/30/15):	33
2015-16 Minimum Acceptable Results:	80
2015-16 Target Results:	80
D-4-II-	

Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over) What are the names and titles of the individuals who chose this as a performance measure?	the second secon
	Lieutenant Eddie Johnson
Why was this performance measure chosen?	Based on criminal statistics
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year stats
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.1.1 - Decrease the number of criminal related offenses
	involving illegal foreign nationals
Performance Measure:	Initiate criminal charges against and prosecute illegal criminal aliens/foreign
	involved in criminal activity in South Carolina
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	200
Details 1997 1997 1997 1997 1997 1997 1997 199	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over) What are the names and titles of the individuals who chose this as a performance measure?	Lieutenant Eddie Johnson
Why was this performance measure chosen?	Based on criminal statistics
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate our target goal
What are the names and titles of the individuals who chose the target value for 2015-16?	Lieutenant Eddie Johnson
9	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year stats
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Questionable
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	Resource allotment has been reassessed and will be increased to meet target
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	goals.
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

/:	
Most Potential Negative Impact	Local agencies will not have a complete understanding of enforcement of immigration laws in their communities.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/ALIDIT

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Hamber of 10	number of fows below that have borders around them, please insert as many fows as needed.			
Matter(s) or Is	ssue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
		policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A				

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
US Homeland Security	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	Business, Association or Individual
SC Law Enforcement Division	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity
Probation, Pardon, and Parole	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity
Department of Natural Resources	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity
Local law enforcement agencies	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity
US Department of Justice	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	Business, Association or Individual
Solicitor's Offices	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity

PERFORMANCE MEASURES

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
	Policy); S.C. Code Reg. 73-25	
	7 oney), 3.c. code neg. 73-23	
# and description of Strategy the Objective is under:	Strategy 4.1 - Ensure Continuous Improvement of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Customer Service/Respond to Information Needs of	
	the Public	
Objective		
Objective # and Description:	Objective 4.1.2 - Enhance working relationships	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	associated with victim services	
Legal responsibilities satisfied by Objective:	Section 23-6-20; Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Ensures that crime victims are properly serviced and	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	receive all victim services required by law.	
Agency Programs Associated with Objective		1
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	M.J. Gamble	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	<u>Major</u>	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Victim Services Unit	
Department or Division Summary:	Department works to ensure that victims receive	
	efficient and proper services.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$45,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

Objective Number and Description Performance Measure: Type of Measure: Output Results 2013-14 Actual Results (as of 6/30/14): Agency did not measure PM 2014-15 Target Results: 62 2014-15 Actual Results (as of 6/30/15): 47 2015-16 Minimum Acceptable Results: 62 2015-16 Target Results: 62 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) Why as this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? Yes
Performance Measure: Type of Measure: Output Results 2013-14 Actual Results (as of 6/30/14): Agency did not measure PM 2014-15 Target Results: 62 2014-15 Actual Results (as of 6/30/15): 47 2015-16 Minimum Acceptable Results: 62 2015-16 Target Results: 62 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
Results 2013-14 Actual Results (as of 6/30/14): 2014-15 Target Results: 2014-15 Target Results: 2014-15 Farget Results: 2015-16 Minimum Acceptable Results: 2015-16 Target Results: 202 205-16 Target Results: 202 205-16 Target Results: 202 205-16 Target Results: 202 205-16 Target Results: 202 2015-16
Results 2013-14 Actual Results (as of 6/30/14): Agency did not measure PM 2014-15 Target Results: 62 2014-15 Actual Results (as of 6/30/15): 47 2014-15 Target Results: 62 2015-16 Minimum Acceptable Results: 62 2015-16 Target Results: 62 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Agency did not measure PM Sec 2 Agency did not measure PM Sec 2 Agency did not measure PM Sec 2 Only Agency Selected Only Agency Selected Sec Up Major M.J. Gamble What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
2013-14 Actual Results (as of 6/30/14): 2014-15 Target Results: 2014-15 Target Results: 2014-15 Actual Results (as of 6/30/15): 47 2015-16 Minimum Acceptable Results: 2015-16 Target Results: 2015-
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Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
Destalls Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Major M.J. Gamble Enhance working relationships with victim advocates If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? Enhance working relationships with victim advocates If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
two cells over) What are the names and titles of the individuals who chose this as a performance measure? Major M.J. Gamble Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Major M.J. Gamble Major M.J. Gamble Based on the number of victim advocates and solicitor offices in each county and ensure it was reached? Based on the number of victim advocates and solicitor offices in each county and ensure it was reached?
Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value in 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Enhance working relationships with victim advocates Set up meetings with solicitor's victim advocates and LEVA's Major M.J. Gamble Based on the number of victim advocates and solicitor offices in each county
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Set up meetings with solicitor's victim advocates and LEVA's Major M.J. Gamble Based on the number of victim advocates and solicitor offices in each county
What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Major M.J. Gamble Based on the number of victim advocates and solicitor offices in each county
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?
made on setting it at the level at which it was set?
Passed on the performance of far in 2015 16, door it appear the agency is going to reach the target for 2015 162.
based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is
reached or what resources are being diverted to ensure performance measures more likely to be reached, are
reached?

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Victims of crime will not receive the proper services that they need.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity		Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity
	Coordinates resources to address immigration issues and offenses, conduct training, funds programs.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish	1:	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
# and description of Strategy the Objective is under:	Strategy 4.1 - Ensure Continuous Improvement of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Customer Service/Respond to Information Needs of	en i
	the Public	
Objective		
Objective # and Description:	Objective 4.1.3 - An increase in the use of DPS's social	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	media (traffic and safety information)	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Ensure that the information DPS utilizes in social	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	media to better inform and serve the public is	
	accurate and relevant.	
Agency Programs Associated with Objective		_
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.1.3 - An increase in the use of DPS's social media (traffic and
	safety information)
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and
	Twitter) by the public to obtain valuable traffic and safety information.
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	
2014-15 Target Results: 2014-15 Actual Results (as of 6/30/15):	
2014-15 Actual Results (as of 6/30/15): 2015-16 Minimum Acceptable Results:	
2013-16 Milliman Acceptable Results:	
Details	3300
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	, , ,
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media
	outlets
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under

Most Potential Negative Impact	Public is not informed of traffic safety initiatives and is unable to make prudent decisions.
Level Requires Outside Help	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
The motoring public	Distribute important safety information regarding traffic safety issues as well as crimes such as hit- and-runs; we ask the public to partner with us by sharing this important information. One post can be seen by tens of thousands as people share and re-post.	Business, Association or Individual
News media outlets	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	Business, Association or Individual
C Department of Transportation	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
C Department of Motor Vehicles	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
C Emergency Management Division	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
ocal law enforcement agencies	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
CC.gov	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish	:	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
# and description of Strategy the Objective is under:	Strategy 4.1 - Ensure Continuous Improvement of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Customer Service/Respond to Information Needs of	
	the Public	
Objective		
Objective # and Description:	Objective 4.1.4 - Increase visits to the DPS web page	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	by the media/public to gain important traffic/safety	
	information	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Ensure that the information DPS utilizes in social	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	media to better inform and serve the public is	
	accurate and relevant.	1
Agency Programs Associated with Objective		1
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
Assessment Development of Control To Assessment of Objective	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		· · · · · · · · · · · · · · · · · · ·

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.4 - Increase visits to the DPS web page by the	
	media/public to gain important traffic/safety information	
Performance Measure:	Increase by five percent visits to the DPS web page by the media and the	
	public to gain important traffic and safety information. The number of visits to	
	the DPS web page shows growth since the re-design in January 2014.	
Type of Measure:	Outcome	
Results		
2013-14 Actual Results (as of 6/30/14):	Agency did not use PM during this year	
2014-15 Target Results:	2100000	
2014-15 Actual Results (as of 6/30/15):	1959239	
2015-16 Minimum Acceptable Results:	2100000	
2015-16 Target Results:	2100000	
<u>Details</u>		
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected	Insert any further explanation, if needed
two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli	
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through the website	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate goal based on analytical tool	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous years data	
made on setting it at the level at which it was set?		
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is		
reached or what resources are being diverted to ensure performance measures more likely to be reached, are		
reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact

Public is not informed of traffic safety initiatives and is unable to make prudent decisions.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

, -	, · · · · · · · · · · · · · · · · ·		
Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			
'			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Department of Transportation	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC Department of Motor Vehicles	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC Emergency Management Division	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
Local law enforcement agencies	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC.gov	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish	:	Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
# and description of Strategy the Objective is under:	Strategy 4.1 - Ensure Continuous Improvement of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Customer Service/Respond to Information Needs of	
	the Public	
Objective		
Objective # and Description:	Objective 4.1.5 - Enhance MAIT's product quality and	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	delivery	
Legal responsibilities satisfied by Objective:	Section 23-6-40	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Enhancing the Multi-Disciplinary Accident	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	Investigation Team product ensures that the public is	
	serviced through accurate investigations of complex	
	collisions.	1
Agency Programs Associated with Objective		
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Michael Dangerfield	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Captain	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	Multi-Disciplinary Accident Investigation Team	
Department or Division Summary:	Department investigates complex collisions using	
	advanced equipment and methods.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$2,250,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance		
Objective Number and Description	Objective 4.1.5 - Enhance MAIT's product quality and delivery	
Performance Measure	Bi-weekly review of MAIT investigations to determine compliance with	
	established and delivery protocols and delivery deadlines.	
Type of Measure	Output	
Results		
2013-14 Actual Results (as of 6/30/14)	92%	
2014-15 Target Results	100%	
2014-15 Actual Results (as of 6/30/15)	100%	
2015-16 Minimum Acceptable Results		
2015-16 Target Results	100%	
Details		
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected	
two cells over)		
What are the names and titles of the individuals who chose this as a performance measure?	Captain Michael Dangerfield	
Why was this performance measure chosen?	To ensure all investigations were in compliance with established	
	reconstruction principles	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished	
What are the names and titles of the individuals who chose the target value for 2015-16?	Captain Michael Dangerfield	
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	To ensure all investigations are evaluated and reviewed	
made on setting it at the level at which it was set?		
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is		
reached or what resources are being diverted to ensure performance measures more likely to be reached, are		
reached?		

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Complex collision investigations do not receive the proper investigation that could be conducted.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

General Assembly	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal policy, etc.)	Date Review Began (MM/DD/YYYY) and Date Review Ended (MM/DD/YYYY)
N/A		, , , , , ,

PARTNERS

Current Partner Entity		Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Criminal Justice Academy	Provides resources and facilities for training.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
	Policy); S.C. Code Reg. 73-25	
# and description of Strategy the Objective is under:	Strategy 4.2 - Responsive to Information Needs of the	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Public	
Objective		_
Objective # and Description:	Objective 4.2.1 - Respond to all Freedom of	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Information Act requests in a timely and accurate	
	<u>manner</u>	
Legal responsibilities satisfied by Objective:	Section 23-6-20	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Ensures trust, accountability, and transparency within	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	the agency for the purpose of enhancing public trust	
	and confidence.	
Agency Programs Associated with Objective		1
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:	\$68,600	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	

PERFORMANCE MEASURES

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.2.1 - Respond to all Freedom of Information Act requests in
	a timely and accurate manner
Performance Measure:	Respond to information needs of the public via Freedom of Information Act
	requests
Type of Measure:	Outcome
Results	
	Agency did not use PM during this year
	Agency did not use PM during this year
	Agency did not use PM during this year
2015-16 Minimum Acceptable Results:	100%
2015-16 Target Results:	100
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	State
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Required by law to respond to all FOIA requests within specified timeframe
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Requested information will not be distributed in the specified timeframe.
Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	

3 General Assembly Options			
REVIEWS/AUDITS			
<u>Instructions</u> : Below please list all external or internal revi	Instructions: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to		
maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the			
number of rows below that have borders around them, please insert as many rows as needed.			
Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Pa	artner Entity	, • ,	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
and description of doar the objective is neighing decomplish.	Goal 4 - Quality Customer Service Delivery	copy and paste and normal established the mission, vision and codes on at
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Legar responsibilities satisfied by coun	Section 23-6-40; Section 23-6-60; Section 23-6-100;	copy and passe and non-tre-instantian are instantially resolven and codes order
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
	Policy); S.C. Code Reg. 73-25	
# and description of Strategy the Objective is under:	Strategy 4.2 - Responsive to Information Needs of the	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Public	
Objective		
Objective # and Description:	Objective 4.2.2 - Respond to 100% of all "Request for	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Data Reviews"	
Legal responsibilities satisfied by Objective:	Section 23-6-30; Section 23-6-100; Section 23-6-140	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Enhances highway safety by ensuring unsafe	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	commercial motor vehicles are removed from service,	
	which reduces commercial motor vehicle collisions and	
	fatalities.	
Agency Programs Associated with Objective		
Program Names:	State Transport Police	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		<u>.</u>
Name:	Leroy Taylor	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Colonel	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	State Transport Police	
Department or Division Summary:	Department works to reduce traffic commercial motor	
	vehicle collisions, injuries, and fatalities through	
	enforcement and education of commercial drivers.	
Amount Budgeted and Spent To Accomplish Objective		1
Total Budgeted for this fiscal year:	\$20,000	Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.2.2 - Respond to 100% of all "Request for Data Reviews"
Performance Measure:	Motor Carriers use Data Q's to challenge any citation findings of non-
	compliance (known as Request for Data Review). STP has a goal of responding
	to 100% of Dataq's
Type of Measure	Outcome
Results	
	Agency did not use PM during this year
	Agency did not use PM during this year
	Agency did not use PM during this year
2015-16 Minimum Acceptable Results	
2015-16 Target Results	100%
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Federal
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	
Why was this performance measure chosen?	
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Leroy Taylor
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	To align with the FMCSA and ensure compliance for inquiries into size and
made on setting it at the level at which it was set?	weigh citations.
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly Should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	The department will not be able to respond to Data Q inquiries as quickly which could lead to unsafe commercial motor vehicles not being removed from service.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
SC Trucking Association	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	Business, Association or Individual
Solicitors Offices	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
, , , , , , , , , , , , , , , , , , , ,	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
9 ,	Section 23-6-40; Section 23-6-60; Section 23-6-100;	copy and paste and non-tre-instabilities are instability to be and could entire the country of t
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
	Strategy 4.2 - Responsive to Information Needs of the	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Public	
Objective		<u>-</u>
Objective # and Description:	Objective 4.2.3 - Utilize social media (Facebook and	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	Twitter) to transmit valuable traffic and safety	
	information to the public	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS utilizes social media to disseminate information	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	regarding highway safety and traffic issues, thus	
	improving highway safety.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		_
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
1 '	Department works to inform the public through social and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		•
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.2.3 - Utilize social media (Facebook and Twitter) to transmit
	valuable traffic and safety information to the public
Performance Measure:	Increase the use by at least three percent of DPS social media (Facebook and
	Twitter) by the public to obtain valuable traffic and safety information
Type of Measure:	Outcome
Results	
2013-14 Actual Results (as of 6/30/14):	3089
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	6452
2015-16 Minimum Acceptable Results:	
2015-16 Target Results:	5500
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through social media
	outlets
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Goal accomplished
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous year data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact	Public is not informed of traffic safety initiatives and is unable to make prudent decisions.
Level Requires Outside Help	
Outside Help to Request	

Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
The motoring public	Distribute important safety information regarding traffic safety issues as well as crimes such as hit- and-runs; we ask the public to partner with us by sharing this important information. One post can be seen by tens of thousands as people share and re-post.	Business, Association or Individual
News media outlets	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	Business, Association or Individual
SC Department of Transportation	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
C Department of Motor Vehicles	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
SC Emergency Management Division	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
Local law enforcement agencies	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity
SC.gov	Coordinate sharing of SCDPS.gov web site links that provide pertinent information regarding public safety issues.	State/Local Government Entity

PERFORMANCE MEASURES

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategie Blan Contest		
Strategic Plan Context # and description of Goal the Objective is helping accomplish:		Conveyed as the histography are and adversary fights Missian Vision and Coale Chart
# and description of Goal the Objective is neiping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
I and an arrival distance with the control of the c	Goal 4 - Quality Customer Service Delivery Section 23-1-240; Section 23-6-20; Section 23-6-30;	Construction of the Alice from the first values of the Minima Vision and Cools Chart
Legal responsibilities satisfied by Goal:		Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100; Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
# and description of Strategy the Objective is under:	Strategy 4.2 - Responsive to Information Needs of the	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
ot to account	Public	
Objective Objective # and Description:	Objective 4.2.4 - Conduct safety events, fairs,	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
Objective # and Description.	presentations, and community outreach. CRO's	copy and paste this from the second column of the strategy, objectives and responsibility chart
	distribute safety materials, use the driving simulator,	
	rollover simulator, and golf cart goggles	
	rollover simulator, and golf cart goggles	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	DPS participates in these events to educate the public	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	regarding traffic safety issues and utilizes these	
	technologies to deter driving under the influence and	
	encourage seat belt usage.	
Agency Programs Associated with Objective		
Program Names:	Administration, Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
Assessment Burdenstein and County To Assessment to be Obligative	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
	·	

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.2.4 - Conduct safety events, fairs, presentations, and
	community outreach distributing safety materials, using the driving
	simulator, rollover simulator, and golf cart goggles
Performance Measure:	Conduct 600 public safety presentations
Type of Measure:	Output
Results	
2013-14 Actual Results (as of 6/30/14):	524
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	
2015-16 Minimum Acceptable Results:	600
2015-16 Target Results:	600
Details	
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Colonel Michael Oliver
Why was this performance measure chosen?	Increase public awareness to enhance traffic safety
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Based upon actual performance which has increased our target goal is being
What are the names and titles of the individuals who chose the target value for 2015-16?	Colonel Michael Oliver
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based upon actual performance which has increased our target goal is being
made on setting it at the level at which it was set?	reevaluated
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
, 11 0 , 0 0	
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	
How the Agency is Measuring its Performance	
	Objective 4.2.4 - Conduct safety events, fairs, presentations, and
	community outreach. CRO's distribute safety materials, use the driving
	simulator, rollover simulator, and golf cart goggles
Performance Measure:	7 0 00
Performance Measure:	conducted by the CROs distributing safety materials, using the driving
	simulator, rollover simulator and golf cart/goggles.
Type of Measure:	
Results	outcome
2013-14 Actual Results (as of 6/30/14):	Not measured
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15):	

2015-16 Minimum Acceptable Results:

2015 16 Tarack Davids	000
2015-16 Target Results Details	: 900
Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over)	Only Agency Selected
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To educate the public on top causation for traffic fatalities to prevent them in the future
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate resources allocated to increase safety events/fairs/community
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set?	Based on previous data and feedback from the public
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Traffic fatalities result in loss of life, emotional pain, lost income, higher insurance rates, and other economic loss. Increasing seat belt usage has proven to reduce traffic fatalities.

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
SC Department of Transportation	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity
National Highway Traffic Safety Administration	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	Business, Association or Individual
Local Law Enforcement Agencies	Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.	State/Local Government Entity

Increase traffic safety awareness, identify traffic safety trends, partner on solutions, coordinate traffic law enforcement, fund traffic safety initiatives.		State/Local Government Entity	trends, partner on solutions, coordinate traffic		Se
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This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

Strategic Plan Context		
# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
	Goal 4 - Quality Customer Service Delivery	
Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
	Section 23-6-40; Section 23-6-60; Section 23-6-100;	,
	Section 23-6-140; Section 23-6-145; Section 23-6-150;	
	Section 23-6-195; Section 23-6-500; 58-101 State	
	Emergency Preparedness Standards (D. State Agency	
	Emergency Preparedness Responsibilities); 101.32	
	Cyber Security; Federal Information Security	
	Management Act 2002 (Legal basis for CJIS Security	
# and description of Strategy the Objective is under:	Strategy 4.2 - Responsive to Information Needs of the	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
, ,	Public	3,, , , , , , , , , , , , , , , , , , ,
Objective		•
Objective # and Description:	Objective 4.2.5 - Conduct proactive media interviews	Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart
	with Community Relations Officers and DPS	
	Communications to promote highway safety and	
	traffic issues	
Legal responsibilities satisfied by Objective:	Section 23-6-30	Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart
Public Benefit/Intended Outcome:	Department disseminates information to media	Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart
	outlets to enhance highway safety.	
Agency Programs Associated with Objective		
Program Names:	Highway Patrol	Enter all the agency programs which are helping accomplish this objective. The agency can determine this by sorting the
		Associated Programs Chart by the "Objective the Program Helps Accomplish" column
Responsible Person		
Name:	Sherri Iacobelli	Copy and paste this information from the fifth column of the Strategy, Objectives and Responsibility Chart
Number of Months Responsible:	12	
Position:	Communications Director	
Office Address:	10311 Wilson Boulevard Blythewood, SC 29016	
Department or Division:	DPS Communications and Media Office	
Department or Division Summary:	Department works to inform the public through social	
A second Bulletin de la decembra de la constitución	and traditional media.	
Amount Budgeted and Spent To Accomplish Objective		
Total Budgeted for this fiscal year:		Copy and paste this information from the Strategic Budgeting Chart
Total Actually Spent:	Agency will provide next year	
PERFORMANCE MEASURES		
PERFORIVIAINCE IVIEASURES		

Instructions: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for each Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? Yes If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are	How the Agency is Measuring its Performance	
Performance Measure: In calendar year 2014, increase proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues. Type of Measure: Type of Measure: Results 2013-14 Actual Results (as of 6/30/14): Agency did not use PM during this year 2014-15 Target Results: 5500 2014-15 Target Results: 5500 2015-16 Minimum Acceptable Results: 5500 Details 2015-16 Target Results: 5500 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, who at are the names and titles of the individuals who chose this as a performance measure? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance measure s far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are	Objective Number and Description	Objective 4.2.5 - Conduct proactive media interviews with Community
Performance Measure: In calendar year 2014, increase proactive media interviews with Community Relations Officers and DPS Communications to promote highway safety and traffic issues. Type of Measure: Outcome Results 2013-14 Actual Results (as of 6/30/14): Agency did not use PM during this year 2014-15 Target Results: \$500 2014-15 Actual Results (as of 6/30/15): 6452 2014-15 Actual Results (as of 6/30/15): 6452 2015-16 Minimum Acceptable Results: \$500 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? To enhance public awareness to reduce traffic fatalities through education of the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally and on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached, are		Relations Officers and DPS Communications to promote highway safety
Relations Officers and DPS Communications to promote highway safety and traffic issues. Type of Measure: Results 2013-14 Actual Results (as of 6/30/14): Agency did not use PM during this year 2014-15 Target Results: 5500 2014-15 Actual Results (as of 6/30/15): 6452 2015-16 Minimum Acceptable Results: 5500 Poetails Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are		and traffic issues
Type of Measure: Outcome Results 2013-14 Actual Results (as of 6/30/14): Agency did not use PM during this year 2014-15 Target Results: 5500 2014-15 Actual Results (as of 6/30/15): 6452 2014-15 Actual Results (as of 6/30/15): 6452 2015-16 Minimum Acceptable Results: 5500 2015-16 Target Results: 5500 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? Why was this performance measure chosen? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What was considered when determining the level to set the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are	Performance Measure:	In calendar year 2014, increase proactive media interviews with Community
Results 2013-14 Actual Results (as of 6/30/14): Agency did not use PM during this year 2014-15 Target Results: 5500 2014-15 Actual Results (as of 6/30/15): 4652 5500 2015-16 Minimum Acceptable Results: 5500 Details Does the state or federal government require the agency to track this? (provide any additional explanation needed, two cells over) What are the names and titles of the individuals who chose this as a performance measure? If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value for 2015-16? What are the names and titles of the individuals who chose the target value in 2015-16 and why was the decision finally made on setting it at the level at which it was set? Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16? If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is reached or what resources are being diverted to ensure performance measures more likely to be reached, are		Relations Officers and DPS Communications to promote highway safety and
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POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact

Public is not informed of traffic safety initiatives and is unable to make prudent decisions.

Level Requires Outside Help	
Outside Help to Request	
Level Requires Inform General Assembly	
3 General Assembly Options	

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)
N/A			

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	ls the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
Operation Life Saver	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to	
	railroad crossing and railway safety.	
Safe Kids	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to child	
	passenger safety.	
National Safety Council	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to teen	
	driving.	
First Steps	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to child	
	passenger safety.	
Buckle Buddies	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives related to child	
	passenger safety.	
SC Department of Transportation	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Department of Motor Vehicles	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Emergency Management Division	Information is promoted and shared with others	State/Local Government Entity
	through the use of social media to educate the public	
	on highway safety issues and traffic issues related to	
	weather and other natural disasters.	

This is the next chart because once the agency determines the associated programs and amount of funds it is allocating to accomplish each objective, the agency needs to ensure it has proper performance measures established to track how effectively and efficiently it is utilizing the resources allocated. The agency also needs to consider potential negative impacts which may arise, and need to be addressed, if the objective is not accomplished; ensure the agency is addressing issues raised in previous audits or reviews; and continually consider which partners the agency could work with to more effectively and efficiently accomplish each objective.

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

<u>Instructions:</u> Below is a template to <u>complete for each Objective</u> listed in the Strategy, Objectives and Responsibility Chart. It is recommended that the agency copy and paste the data in this tab into multiple other tabs, while it is still blank. The agency will then have a blank version to complete for each separate Objective. The agency needs to provide information in all the cells that are highlighted. Please save the information related to each Objective as a separate tab in the excel document. Label each Tab, "O__" and insert the applicable numbers in the blanks (For example "O1.1.1"). NOTE: Call House Staff if the agency has any questions or needs any assistance in completing the information below.

and description of Goal the Objective is helping accomplish: Goal 4 - Quality Customer Service Delivery			
gegal responsibilities satisfied by Goal: Section 23 6-40, Section 23 6-60, Section 23 6-100, Section 23 6-60, Section 23 6-	Strategic Plan Context		
segal responsibilities satisfied by Goal: Section 23-1-240, Section 23-6-02, Section 23-6-030, Section 23-6-140, Sect	# and description of Goal the Objective is helping accomplish:		Copy and paste this from the second column of the Mission, Vision and Goals Chart
section 23-6-40, Section 23-6-60, Section 23-6-100; Section 23-6-1		Goal 4 - Quality Customer Service Delivery	
Section 23 6-140, Section 23-6-109, Section 23-6	Legal responsibilities satisfied by Goal:	Section 23-1-240; Section 23-6-20; Section 23-6-30;	Copy and paste this from the first column of the Mission, Vision and Goals Chart
Section 23 &-5195, Section 23 &-6190, Section 23 &-		Section 23-6-40; Section 23-6-60; Section 23-6-100;	
Emergency Preparedness Standards (D. State Agency Emergency Preparedness Standards (D. State Agency Emergency Preparedness Responsibilities); 10.3.2 Cycle Security, Pediory Security Policy; S.C. Code Reg. 73-25 and description of Strategy the Objective is under: Strategy A.2 - Responsive to Information Needs of the Public **Topy and paste this from the second column of the Strategy, Objectives and Responsibility Chart Public Copy and paste this from the second column of the Strategy, Objectives and Responsibility Chart disseminate important traffic and sefect information to the media and public to the time data and public Section 23-6-40. Objective: **Section 23-6-20, Section 23-6-40. Objective: **Section 23-6-20, Section 23-6-40. Objective in the public.** **Seminate important traffic and sefect inform and serve the public.** **Seminate important traffic and sefect inform and serve the public.** **Seminate important information from the first column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the first column of the Strategy, Objectives and Responsibility Chart Objective the public.** **Seminate important information from the first column of the Strategy, Objectives and Responsibility Chart Copy and paste this from the fourth column of the Strategy, Objectives and Responsibility Chart Associated Programs Chart by the "Objective the Program Helps Accomplish" column Secondary Programs Chart by the "Objective the Program Helps Accomplish" column of the Strategy, Objectives and Responsibility Chart Associated Programs Chart by the "Objective the Program Helps Accomplish" column of the Strategy, Objectives and Responsibility Chart Associated Programs Chart by the "Objective the Program Helps Accomplish" column of the Strategy, Objective and Responsibility Chart Associated Programs Chart by the "Objective the Program Helps Accomplish" column of the Strategy, Objective and Responsi		Section 23-6-140; Section 23-6-145; Section 23-6-150;	
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PERFORMANCE MEASURES

<u>Instructions</u>: Please copy and paste the chart and questions below as many times as needed so the agency can provide this information for <u>each</u> Performance Measure that applies to this objective.

- 1) In the cell next to, "Performance Measure," enter the performance measure just like the agency did in the accountability report.
- 2) In the cell next to, "Type of Measure," pick the type of measure that best fits the performance measure from the drop down box (see Types of Performance Measures explained below).
- 3) In the next set of cells enter the actual and target results for each year. Next to "Actual Results," enter the actual value the agency had for that performance measure at the end of that year. Next to "Target Results," enter the target value the agency wanted to reach for the performance measure for that year. Next to "Minimum acceptable level," enter the minimum level for this performance measure that the agency would find acceptable. Including a minimum acceptable level and target level will hopefully encourage the agency to continually set challenging targets each year. If the agency did not utilize a particular performance measure during certain years, then enter the following next to the applicable "Actual Results" and "Target Results," "Agency did not use PM during this year."
- 4) In the last set of cells, answer the questions to provide Details about each measure. In the cell next to, "Is agency required to keep track of this by the state or federal government," pick State from the drop down menu if an entity in state government requires the agency to track this information, or Only Agency Selected if there is no state or federal entity that requires the agency to track this information and the agency selected it.

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Explanatory/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

How the Agency is Measuring its Performance	
Objective Number and Description	Objective 4.2.6 - Utilize the SCDPS web page to disseminate important
	traffic and safety information to the media and public
Performance Measure:	Increase by five percent visits to the DPS web page by the media and the
	public to gain important traffic and safety information. The number of visits to
	the DPS web page shows growth since the re-design in January 2014.
Type of Measure:	Outcome
Results	the state of the s
	Agency did not use PM during this year
2014-15 Target Results:	
2014-15 Actual Results (as of 6/30/15): 2015-16 Minimum Acceptable Results:	
2013-10 Willimith Acceptable Nesults:	
Details	2100000
Does the state or federal government require the agency to track this? (provide any additional explanation needed,	Only Agency Selected
two cells over)	
What are the names and titles of the individuals who chose this as a performance measure?	Communications Director Sherri Iacobelli
Why was this performance measure chosen?	To enhance public awareness to reduce traffic fatalities through the website
If the target value was not reached in 2014-15, what changes were made to try and ensure it was reached?	Reevaluate goal based on analytical tool
What are the names and titles of the individuals who chose the target value for 2015-16?	Communications Director Sherri Iacobelli
What was considered when determining the level to set the target value in 2015-16 and why was the decision finally	Based on previous years data
made on setting it at the level at which it was set?	
Based on the performance so far in 2015-16, does it appear the agency is going to reach the target for 2015-16?	Yes
If the answer to the question above is "questionable" or "no," what changes are being made to try and ensure it is	
reached or what resources are being diverted to ensure performance measures more likely to be reached, are	
reached?	

POTENTIAL NEGATIVE IMPACT

Instructions: Please list what the agency considers the most potential negative impact to the public that may occur as a result of the agency not accomplishing this objective. Next to, "Most Potential Negative Impact," enter the most potential negative impact to the public that may occur as a result of the agency not accomplishing the objective. Next to, "Level Requires Outside Help," enter the level at which the agency believes it needs outside help. Next to, "Outside Help to Request," enter the entities to whom the agency would reach out if the potential negative impact rises to that level. Next to, "Level Requires Inform General Assembly," enter the level at which the agency thinks the General Assembly should be put on notice of the level at which the potential negative impact has risen. Next to, "3 General Assembly Options," enter three options for what the General Assembly could do to help resolve the issue before it became a crisis. The House Legislative Oversight Committee will provide this information to all other House standing committees, but will not address it itself until the agency is under study.

Most Potential Negative Impact

Public is not informed of traffic safety initiatives and is unable to make prudent decisions

REVIEWS/AUDITS

<u>Instructions</u>: Below please list all external or internal reviews, audits, investigations or studies ("Reviews") of the agency which occurred during the past fiscal year that relates/impacts this objective. Please remember to maintain an electronic copy of each Review and any other information generated by the entity performing the Review as copies may be requested when the agency is under study. NOTE: Responses are not limited to the number of rows below that have borders around them, please insert as many rows as needed.

Matter(s) or Issue(s) Under Review	Reason Review was Initiated (outside request, internal	Entity Performing the Review and Whether Reviewing Entity External or	Date Review Began (MM/DD/YYYY) and	
	policy, etc.)	Internal	Date Review Ended (MM/DD/YYYY)	
N/A				
'				

PARTNERS

Current Partner Entity	Ways Agency Works with Current Partner	Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?
News Media Outlets	Information is promoted and shared with others	Business, Association or Individual
	through the use of social media to educate the public	
	on highway safety issues and initiatives.	
SC Department of Transportation	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC Department of Motor Vehicles	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC Emergency Management Division	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
Local law enforcement agencies	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
	issues.	
SC.gov	Coordinate sharing of SCDPS.gov web site links that	State/Local Government Entity
	provide pertinent information regarding public safety	
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Restructuring Recommendations and Feedback

Agency Responding	Department of Public Safety
Date of Submission	1/11/2016
Fiscal Year for which information below pertains	2015-16

RESTRUCTURING RECOMMENDATIONS

Instructions: Please answer the questions below and add as many rows as needed.

Does the agency have any recommendations, minor or major, for restructuring?

If the agency has recommendations for restructuring, list each one on a separate row in the chart below. Add as many rows as needed.

Does the agency recommendation require legislative action?	Recommendation for restructuring

FEEDBACK (Optional)

Instructions: Please answer the questions below to provide feedback on this Annual Restructuring Report ("Report").

Please list 1-3 benefits the agency sees in the public having access to the information requested in the Report, in the format it was requested.		Now that the agency has completed the Report, please list 1-3 things the agency could do differently next year (or it could advise other agencies to do) to complete the Report in less time and at a lower cost to the agency.
1	1	1
2	2	2
3	3	3

Does the agency believe this year's Restructuring Report was less burdensome than last year's?	Please list 1-3 changes to the Report questions, format, etc. the agency recommends to ensure the Report provides the best information to the public and General Assembly, in the least burdensome way to the agency.	Please add any other feedback the agency would like to provide (add as many additional rows as necessary)
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Why or why not?	2	
	13	

Agencies are not required to do anything in this worksheet. This worksheet is part of the document so the proper drop down menues can be available in the other tabs.

Is Performance Measure Required?

State Federal Only Agency Selected

Type of Performance Measure

Outcome Efficiency Output Input/Explanatory/Activity

Is the Partner a State/Local Government Entity; College, University; or Other Business, Association, or Individual?

State/Local Government Entity College/University Business, Association or Individual

Does the Agency have any restructuring recommendations

Yes

No

Does the agency believe this year's Restructuring Report was less burdensome than last year's?

Yes

No